WCG will identify, shape and deliver innovative initiatives that anticipate the future needs of the people and the environment around us, preparing our people, systems and processes to meet those needs.

THE CASE FOR CHANGE

We operate in a rapidly changing environment and uncertain world. The expectations and needs of students and staff are our priority.

The university is experiencing a significant growth in student numbers. We must focus on quality of experience for staff and students.

Some of our current systems and processes frustrate staff and students. This can inhibit our ability to deliver a world class experience.

There is a lack of clarity in the relationship between University Services and the Colleges in relation to which services sit best where, why and how they are performed. Our staff need clear ownership and accountability within job roles.

OUR APPROACH

WCG will identify, shape and deliver innovative initiatives that anticipate the future needs of the people and the environment around us, preparing our people, systems and processes to meet those needs.

WAVE 1 PRIORITIES- 2018/2019

1. HR Recruitment process review
2. Assessment & Feedback
3. Learning & Teaching Hub
4. End-to-end student journey
5. Professional Services Programme

FIND OUT MORE

Visit our website for more information about projects, our Change Network and useful resources.