## University of Glasgow

## Adviser of Studies<sup>1</sup> Remit and Role

## The following are essential in supporting students in their degree programme:

- 1. Acknowledging and upholding the University of Glasgow Principles for the Provision of Advice and Information to Students
- 2. Developing, maintaining and enhancing the knowledge, skills and practice relevant to the role, by engaging with:
  - centrally provided training, workshops and seminars
  - College, school or service specific events and activities in or outwith the University
  - guidance and advice from experienced colleagues
  - opportunities for sharing good practice
- 3. Keeping abreast of and abiding by University policies, procedures and codes of practice (<u>https://www.gla.ac.uk/myglasgow/senateoffice/academic/</u>)
- 4. Providing explicit information to students about your availability and how you may be contacted
- 5. Encouraging face-to-face meetings at least twice a year and being available for additional student contact
- 6. Providing support, information and impartial advice to students in relation to curriculum choice, where available, and academic progress
- 7. Providing pastoral support to students by:
  - listening to students
  - knowing where support is to be found: <u>MyGlasgow Students;</u>
  - Dumfries Campus; SRC Student Advice;
  - signposting students to specialist support and advice for specific issues
- 8. Responding to concerns re attendance or other issues from staff within the framework of University policy
- 9. Documenting all advising contacts (see Checklist for compliance with GDPA for Advisers of Studies <u>https://www.gla.ac.uk/myglasgow/dpfoioffice/a-ztopics/advisersofstudies/</u>)
- 10. Liaising with course organisers and other staff re students' progress where necessary and providing documentation required for progress committees
- 11. Liaising with the wider support network within the College and the University
- 12. Informing relevant individuals of decisions and advice of a non-confidential nature
- 13. Attending team meetings
- 14. Encouraging and reminding students, where appropriate, to engage with Personal Development Planning (PDP) such as Graduate Attributes and Student Alumni

<sup>&</sup>lt;sup>1</sup> In the College of MVLS, Advisers of Studies are referred to as Mentors