UNIVERSITY OF GLASGOW
College of Science and Engineering
IT Strategy Committee

Note of meeting held on Friday 22 September 2017

Room 109, Mathematics & Statistics Building, University Place

Present: Chris Johnson (Chair), Gordon Duckett, David Britton, David Muir, Gordon Ritchie, John McClure, Elizabeth Petrie, Norman Gray, Stuart Mackay, Jon Trinder, Radostin Simitev.

Apologies: Lewis Mackenzie, Peter Bailey, Garfield Tait, Manosh Paul, Helena Paterson.

Attending: Evelyn Love.

1. Note of Meeting held on 16 August 2017

Note of meeting held on 16 August 2017 was approved subject to the following amendment:

“Elizabeth reported that she had investigated further backup options, data protection and information security, highlighting the requirement for one reliable, easy to use central holding area”

Protection against ransomware to be included. Evelyn to action. Action: Evelyn

2. Matters arising

Discussed elsewhere on the agenda.

3. IT Operations Group Report

John reported the following:

- Schools are generally happy with the deployment of desktops for the labs however there are some concerns with a lack of response to technical issues.
- Working Groups will resume following a hiatus over the summer period.
- John McClure to send Chris the document (written by Joe Sventek) on air conditioning and other server room services problems. It was agreed that this is likely to require to be updated and members are encouraged to send to Chris details of ongoing issues to be included in this document.

Action: John McClure/All

- Members of IT Ops recently toured the ICE Building at the Queen Elizabeth University Hospital and were impressed by the layout and use of office space.
- Noted that there will be representation from the Schools of Computing Science and Engineering on the tender process for the replacement of the helpdesk system.
- Printing – concern that there is a deterioration of service over time.
4. **Campus Redevelopment**

- Data Centre – financial and planning aspects are fully approved and there are ongoing discussions regarding occupancy and design etc., Rolly Gilmour and Colin Cooper from IT Services are involved as required.
- There was a recent Technicians Working Group Away Day to explore the range of challenges faced in providing technical services. Contributing staff covered a wide range of roles and grades. Evelyn to circulate the outcomes from the CoSE technical services provision workshop.

  **Action:** Evelyn

- Agreement that ‘Restructuring’ will be an ongoing agenda item for the foreseeable future.

  **Action:** Evelyn

5. **Any other business**

- Members to note that Ms June Cullen and Mr Simon Wilson will attend the October meeting to discuss career development/pathways for technical support staff.
- Evelyn to arrange for Rolly Gilmour, Frank Coton and possibly new Director of IT to attend the November/December IT Strategy Meeting with a view to discussing backup etc.

  **Action:** Evelyn

- Following discussion Liz was advised to contact Lewis directly to discuss issues surrounding capacity etc.
- Members agreed that it is beneficial to hold the IT Strategy Meetings in locations around the College. Evelyn to source rooms.

  **Action:** Evelyn

6. **Apologies**

Please send any apologies to Evelyn Love/Jacquie Ross at scieng-hoc-pa@glasgow.ac.uk
Schedule for 2017/18

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<td>WEDNESDAY 16 August 2017</td>
<td>10.00hrs</td>
<td>Level 5, Sir Alwyn Williams Building</td>
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<tr>
<td>Friday 22 September 2017</td>
<td>10.00hrs</td>
<td>The Quiet Study Room 109, Mathematics &amp; Statistics Building, University Place</td>
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<td>Friday 20 October 2017</td>
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<td>Friday 17 November 2017</td>
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<td>Friday 19 January 2018</td>
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<td>Friday 16 February 2018</td>
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<td>Friday 20 July 2018</td>
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<td>Friday 24 August 2018</td>
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