Events around the University
For information on what's on at the QMU you can visit their website

For information on what's on at the GUU you can visit their website

University Chaplaincy: www.gla.ac.uk/services/chaplaincy

The Hunterian: www.gla.ac.uk/hunterian

HOST – UK Hospitality Scheme
HOST brings together international students at universities and colleges in the UK with friendly British residents who welcome students into their homes for a short visit. Hosts give students an experience of the culture and way of life in Britain. Students give hosts a personal insight into other parts of the world. It is a unique opportunity for both students and hosts to be ambassadors for their own country and to make a positive contribution to international understanding. Why not consider applying for a HOST visit in 2018? For more information and to apply please visit www.hostuk.org

Winter Holiday Information 2017/18
If you are going to be in Glasgow over the December/January holiday, we have put together information on events and services available during this time. There is so much happening in both the city and in Scotland during the winter period and Scotland is a great place to be for Christmas and New Year.

Check www.visitscotland.com for lots of ideas.
Events in the City
December - Glasgow Loves Christmas!
Magical events, shopping and festive fun in the heart of the city. www.glasgowloveschristmas.com

31st December - Glasgow’s Ashton Lane Street Party
If you want to celebrate the New Year locally there will be a street party held in Ashton Lane on Hogmanay! For more details about tickets and this event keep checking the Facebook page: www.facebook.com/events/229979054201745/

Christmas Craft & Design Fair
If you enjoy arts and crafts there will be Christmas Craft Fairs held every Saturday 11am–6pm & every Sunday 12pm–6pm in Glasgow’s Merchant Square. From handcrafted jewellery, candles, cards and cupcakes through to artwork, aromatherapy products, baby clothes and photography… there’s something for everyone and most importantly, all exhibitors hand make their products in Glasgow. More information can be found here: www.merchantsquareglasgow.com

Police Scotland Festive Safety Campaign
Police Scotland is asking people around the country to take steps to keep themselves safe throughout the festive period, and also to make sure criminals aren’t having a Merry Christmas at their expense. Police Scotland has launched their annual Festive Safety Campaign so please take the time to read over the following important information leaflets. Road Safety, Shop Safety, Party Safety & Home Safety

Glasgow Museums and Art Galleries
There is so much going on over the holiday period that Glasgow Life have created a ‘What’s On’ guide so you can plan what events to attend in advance. You won’t be stuck for things to do and the best thing is many events are FREE!

My Story 2017-18: competition for International students!
Don’t forget you can use all of your wonderful festive experiences to enter the 2017/18 ‘My Story’ competition. If you have not already entered you have until the 24th February 2017 to submit your entry to internationalstudentsupport@glasgow.ac.uk to win!

1. Highland Explorer Tours – 3 day Skye High Tour – 1st prize
2. 2 Student Tours Scotland day trip tickets - 2nd prize
3. £50 John Smith bookshop voucher – 3rd prize
4. University of Glasgow Sport hoodie – 4th prize
Events around Scotland

Edinburgh’s Hogmanay 2017

Edinburgh’s Hogmanay is Scotland’s world-famous New Year festival and presents three days of spectacular events, incredible bands and amazing audiences from every corner of the globe. [www.edinburghshogmanay.com](http://www.edinburghshogmanay.com)

STA Travel are offering a variety of trips over the Winter Holidays so why not make the most of your time in the UK and visit the some more of Scotland, UK or even Europe! STA have a branch at 184 Byres Road or you can call 0141 3879696 / email GlasgowBR@statravel.com

Make a difference!

If you are spending the Christmas Holidays in Scotland why not make a difference? Volunteer Glasgow is always looking for people to give up their spare time for various charitable works. Here are just a few reasons for you to volunteer:

- Enjoy yourself
- Develop new skills and confidence
- Help other people
- Get involved in your local community
- Gain experience and character references
- Make new friends
- Access training and recognised qualifications

Find out more from their website: [www.volunteerglasgow.org](http://www.volunteerglasgow.org)

International Student Support has produced the "Wee Travel Guide" series to give you helpful information and tips on some of the most popular destinations for students to visit while they study in Scotland. We have Guides for the Highlands & Islands of Scotland, Edinburgh, Stirling and Newcastle, Northumberland & Durham. We hope they are useful when planning your next adventure!

Christmas Markets

For the past 20 years in the heart of Edinburgh, the popular Christmas Market has been held in its picturesque setting below the Mound. The Christmas Market will stretch from the Mound, along East Princes Street Gardens Terrace and around the Scott Monument. The traditional and romantic Christmas Market in the heart of the City of Edinburgh offers a unique shopping experience for every visitor with its fair of crafters, artists, gift shops and gastronomic surprises. Get into the Christmas spirit! Markets are open from 17th Nov 2017 - 6th Jan 2018.

Returning to St Enoch Square Glasgow this Christmas, the festive market will be operating every day from 10th November to 22nd December. The much anticipated Christmas Market is to be home to many continental traders from across the globe, bringing a selection of products and flavours, traditional to their origin countries including France, Germany, Spain, Italy and many more! This year a new market will also be also set up in George Square from 25th November to 29th December.
Rabbie’s Small Group Tours: Explore the Highlands and Islands with Rabbie’s Small Group Tours. Discover the people, places, history and legends of Scotland on a friendly, personal tour hosted by a passionate driver/guide. Tours available all year round with guaranteed departures – you book you go! With a maximum of 16 passengers. One day tours to Loch Ness, Glencoe, Loch Lomond, Stirling, Oban, Glengoyne Distillery… or explore further on a 3 day tour to Skye or Arran. Book online at www.rabbies.com or by telephone +44 (0)131 226 3133 (telephone line open daily 8am-10pm).

University of Glasgow student offer – 20% off half day tours and 1 day tours using promo code ‘UNI1178’ at time of booking. Offer valid on student prices until 30 April 2018.

Rabbie’s are also giving students at the University of Glasgow a chance to win a tour for 2 to the Kelpies!

The Prize:
Two seats on Rabbie’s The Kelpies & Falkirk Wheel Half Day Tour from Glasgow (lunch and any entrance fees are not included)
Valid any time between 01/12/2017 – 30/04/2018 (excluding public holiday weekends)
Reservations are subject to availability at the time of booking.
For a chance to win e-mail your full name and the word KELPIES to kimberley.laing@rabbies.com
Competition closes on the 21st of December

University Services over the Holidays

University of Glasgow Sport: Stevenson Building is open throughout the Christmas vacation period. The only days they are closed are from 24th -27th Dec & 31st Dec – 3rd January. A full fitness class programme is on offer outside of the dates above and the gyms (Pulse and PowerPlay), swimming pool and activity hall are open for recreational use. There will be some clubs training during the Christmas break – the Festive programme will be live from Monday 11th December.

View the Festive What’s On at: www.gla.ac.uk/sport

University Chaplaincy events: www.gla.ac.uk/services/chaplaincy/news

Hospitality Services: www.gla.ac.uk/myglasgow/hospitality/

Library: www.gla.ac.uk/myglasgow/library/openinghoursandlocations/

SRC and Advice Centre: The SRC Reception and Welcome Point will close at 1pm on Friday 15th December and re-open on Wednesday 3rd January at 9am.
The SRC Bookshop will close at 1pm on Friday 15th December and re-open at 9.30 on Monday 8th January.
The SRC Advice Centre will be open on Friday 15th December from 10am-12.30pm and will close for the holidays, re-opening at 11.30am on Wednesday 3rd January.

The Student Services Enquiry Team, International Student Support, Careers Service and Registry will close on 22nd December at 1.30pm and re-open on Wednesday 3rd January 2018.

John Smith’s Book Shop: Will close on the 22nd December and re-open on Wednesday 3rd January at 9am.

Counselling and Psychological Services: If over the holidays you feel you would like to discuss any problems you can contact Breathing Space. Breathing Space has experienced advisors who will listen
and provide information and advice. [www.breathingspacescotland.co.uk](http://www.breathingspacescotland.co.uk).

**Disability Service**: Disability Service will close Friday 22nd December and re-open 9am Wednesday 3rd January.

**Accommodation Services**: The Accommodation Services office on Level 1 of the Fraser Building will close for enquiries at 1pm on Friday 22nd December and re-open 9am Wednesday 3rd January.

Site offices are closing at 2pm on Friday 22nd December and reopen 8am on the 3rd January. Skeleton management staff will be working at most sites (except Lister House and Student Apartments) on certain days during the Christmas and New Year period - please check with each on-site office for dates and times. 24 hour security cover is in place at Murano Street, Kelvinhaugh Residences, Queen Margaret Residences, Maclay Residence and Wolfson Hall from 22nd December – 3rd January. Although some members of the Living Support staff may be on-site for part of this period there is no formal duty rota. Should you need to contact any of the Residences/Residents over this period please contact security at site who will deal with the call initially.

**Contact details for the sites are as follows:-**

- **Murano Street**: 0141-945-5976
- **Cairncross House/Kelvinhaugh Street/Kelvinhaugh Gate**: 0141-221-9334
- **Queen Margaret and Winton Drive**: 0141-339-3273
- **Maclay Residence**: 0141-339-6272
- **Lister House**: 0141-357-0556
- **Wolfson Hall**: 0141-330-3773
- **Student Apartments**: Call University Gatehouse Security: 0141 330 4282

**If you are in University Residences over the vacation period and require help or pastoral support please contact your on-site security team or site office number or University Security at the Main Gate, University Avenue (0141-330 4282).**

**City Services**

**Health**

- **NHS 24 - If you’re ill when your doctor’s surgery is closed and you feel it can’t wait until it re-opens, please call NHS 24 on 111**
- **The Queen Elizabeth University Hospital Glasgow**: 0141 201 1100
- **The Sandyford Initiative (Sexual Health and Pregnancy Advice)**: 0141 211 8130

**Safety**

- **Strathclyde Fire & Rescue**: 0141 302 3111
- **Crimestoppers Scotland**: 0800 555111

**Other Helplines**

- **Samaritans**: 0141 248 4488
  Samaritans is available 24 hours a day to provide confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide

- **Rape Crisis Centre**: Freephone 08088 00 00 14
- **Environmental Health**: 0141 287 2000
- **Breathing Space**: 0800 83 85 87
Travel
During the winter period, some transport services will not run to normal timetables. Please check with the provider before booking. Also please leave lots of time if you are travelling as some services and roads will be affected by the winter weather.

Transport
Traveline Scotland  www.traveline.info
0871 200 22 33

Airports and Airlines
Glasgow Airport  0344 481 5555
Prestwick Airport  0871 223 0700
British Airways  www.ba.com
BMI Baby  www.bmibaby.com
Ryanair  www.ryanair.com
Easyjet  www.easyjet.com
Aer Lingus  www.aerlingus.com

Ferries
Stena Line  www.stenaline.co.uk (Ireland)
Calmac  www.calmac.co.uk (Western Isles)

Local Transport
ScotRail  www.scotrail.co.uk/
National Rail Enquiries  08457484950
Strathclyde Partnership for Transport  www.spt.co.uk
Megabus  www.megabus.com
Scottish Citylink  www.citylink.co.uk
First Glasgow  www.firstgroup.com
www.firstgroup.com/students

Taxis
Glasgow Taxis  0141 4297070
West End Radio Cars  0141 9542000

Shopping
Please remember that many shops will be closed on Christmas Day and New Year’s Day.

Banking and Post Office
Banks and Post offices will be closed on December 25th, 26th and January 1st and 2nd (please check precise opening times with your local branch).

Emergency Services
If you are off campus and you are involved in a serious accident or incident, contact the local emergency services first and then let the University know as soon as possible thereafter so that any appropriate assistance can be provided. A serious incident would involve death or serious injury or risk from an accident, natural disaster, political disturbance or similar event. In these circumstances, use the following number to make a PPA (Please Provide Assistance) call to the University reversing the charge if necessary.
Call: +44 (0)141-357 6868 (24 hours). Say you are making a “PPA call” and be ready to give:

- A brief description of what has happened
- What help is required
- Names and other details of those involved
- A contact phone number (and alert someone there to expect calls)
- Agree a time to phone again

University assistance can include help with repatriation, enlisting support from insurers and local agencies, notifying relatives, fielding media inquiries. For all other emergencies call 999