

Acceptable Timetable Clash

Hassan Ismahel: An acceptable timetable clash is when two classes run at overlapping times, however at least one of them is "online anytime".

Hassan Ismahel: This is acceptable, since the "online anytime" class can be attended, as the name suggests, in your own time.

Hassan Ismahel: To resolve one of these clashes, head over to gla.ac.uk/help, and raise a help desk call titled "acceptable table clash". Let's run through an example of what an acceptable timetable clash looks like and how you can resolve it.

Hassan Ismahel: So here I'm on the enrollment screen. To figure out where your class is going to be held, all you have to do is simply select the class you're interested in, so let me select any class at random.

Hassan Ismahel: And then this takes you to a course detail page. On the course detail page, if you look under "room" it tells you where it will be held. So, for example, this "LC01" is as an online anytime class.

Hassan Ismahel: So let's go to my choices where I have an example of an acceptable timetable class ready. Here I have attempted to enroll in accounting and finance (ACCFIN) 5024 and ACCFIN 5203

Hassan Ismahel: However, as we can see there is a big red "X" telling me that I have a timetable conflict. The easiest way to see where the conflict is, is by clicking on this big "My Timetable" button.

Hassan Ismahel: So we'll do that, and automatically it's designed to take me to where the clash is. Easy as pie, we can see right here, I have a class on Tuesday

Hassan Ismahel: Between 2-3pm with "ACCFIN 5203 lecture 1", which is an online anytime class

Hassan Ismahel: and "ACCFIN 5024 tutorial 7", an on campus event in main building 540A.

Hassan Ismahel: Now this is an acceptable clash because ACCFIN 5203, as we mentioned, is "online anytime" so let's go about getting this fixed! Let's go to gla.ac.uk/help, which will take us to this wonderful home screen. We will click on "request or report something".

Hassan Ismahel: And using the nifty search bar we will search for "timetable" which will pop up this "MyCampus help" tile - I would like help Thank you! We will click on request.

Hassan Ismahel: When selecting a category let's pick "timetable", and remember we will title it "Acceptable timetable clash".

Hassan Ismahel: This just means that the team that receives this should hopefully be able to figure out what the problem is a lot faster.

Hassan Ismahel: We will then give details of what our problem is, so I have an acceptable timetable clash between two classes and I'm hoping to get it fixed.

Hassan Ismahel: Mentioning as much information as you can. Mention the course name, which is ACCFIN 5203

Hassan Ismahel: And the exact slot, in this case it is lecture one (LC01). And what the class is designated, so this one is an online anytime class. Do the same for the other class which it is clashing with.

Hassan Ismahel: So here I have written the details here. I have tutorial 7 "on campus" clashing with lecture 1, an "online anytime" class.

Hassan Ismahel: And last but not least, all you have to do now is just hit "submit", and that will go into the computer and should hopefully get your acceptable timetable class resolved. Thank you very much!