YOUR GLASGOW HOME
a guide to student accommodation
WELCOME TO YOUR GLASGOW HOME

Living in university residences is a great way to make new friends and settle in quickly to student life. Our job here at Accommodation Services is to help find your new home and ensure you make the most of your University of Glasgow experience. We have a wide range of affordable options, with something to suit everyone’s needs and budget.

Read on to find out more about our range of accommodation and the services we offer.

For more information including 360° images, virtual tours and videos please see glasgow.ac.uk/accommodation
Scotland’s largest city, Glasgow is the perfect place to enjoy student life! Vibrant, sociable, diverse and friendly, Glasgow is home to a wealth of cultural attractions, impressive architecture, award-winning bars and restaurants, a lively social scene, fantastic shopping and a year-round programme of world-class events.

With most of our residences situated in the West End area, you will be living just minutes from bustling and quirky neighbourhoods such as Finnieston, Kelvinbridge, Hillhead or visit the iconic Grosvenor Cinema. Check out your favourite bands at the SSE Hydro, one of the top arenas of the world. Also, don’t forget Glasgow is consistently voted the UK’s top shopping destination behind London and our sports facilities have also never been better. From the Chris Hoy Velodrome to an indoor snowboard and ski slope (with real snow) you’ll be spoilt for choice!

 Ranked between Berlin and Paris, Glasgow was voted number one for both friendliness and affordability. It is easy to understand why Glasgow is firmly established as one of Europe’s most exciting cities and top student destinations.

Make the right choice! We have a huge range of accommodation to suit your needs. Read on to find out why university residences are the best option.

• You only get the full University of Glasgow experience by staying in University accommodation
• We have a wide variety of flat and room types to suit all budgets
• 39 week contracts are offered to suit your course – don’t pay for any more than you need!
• We don’t mix Undergraduates and Postgraduates in the same block
• Each resident who lives with us will receive a FREE membership for UofG Sport and be able to take advantage of some of the finest University Sports facilities in the UK - this will automatically activate after arrival
• You have access to dedicated Living Support teams who are available out of hours to support and assist you during your stay
• Highspeed Wi-Fi, utilities and personal contents insurance included - we have it all covered!
• Bedding and linen provided as standard
• If you formally withdraw from your studies, don’t worry you will not be held liable for the remainder of your accommodation contract.

How to Apply? Page 13

Your Glasgow

Why Choose University Accommodation?

• 39 week contracts are offered to suit your course – don’t pay for any more than you need!
• We don’t mix Undergraduates and Postgraduates in the same block
• Each resident who lives with us will receive a FREE membership for UofG Sport and be able to take advantage of some of the finest University Sports facilities in the UK - this will automatically activate after arrival
• You have access to dedicated Living Support teams who are available out of hours to support and assist you during your stay
• Highspeed Wi-Fi, utilities and personal contents insurance included - we have it all covered!
• Bedding and linen provided as standard
• If you formally withdraw from your studies, don’t worry you will not be held liable for the remainder of your accommodation contract.

How to Apply? Page 13

Your Glasgow

Why Choose University Accommodation?

• You only get the full University of Glasgow experience by staying in University accommodation
• We have a wide variety of flat and room types to suit all budgets
• 39 week contracts are offered to suit your course – don’t pay for any more than you need!
• We don’t mix Undergraduates and Postgraduates in the same block
• Each resident who lives with us will receive a FREE membership for UofG Sport and be able to take advantage of some of the finest University Sports facilities in the UK - this will automatically activate after arrival
• You have access to dedicated Living Support teams who are available out of hours to support and assist you during your stay
• Highspeed Wi-Fi, utilities and personal contents insurance included - we have it all covered!
• Bedding and linen provided as standard
• If you formally withdraw from your studies, don’t worry you will not be held liable for the remainder of your accommodation contract.

How to Apply? Page 13
Moving into residence for the first time is just the beginning of your exciting and sometimes daunting journey. We understand the issues you may face along the way such as homesickness, pressure of studies, financial worries, meeting new friends or even finding your way around. We aim to build a safe, inclusive, respectful and diverse student community and with the help of our residence Security, Wardens, Living Support Assistants (or LSAs) and University Support Services you can be assured that your health, safety and wellbeing are at the forefront of what we do in our accommodation – don’t worry you will never have to manage alone!

For extra peace of mind you can download:

SafeZone App
safezoneapp.com

The app is monitored 24 hours a day and ensures the safety and security of all our students whether you’re on campus, at halls or anywhere in between.

How to apply: Page 13

Chat to current students about life at Glasgow
glasgow.ac.uk/askastudent

Are you a good communicator?

A keen “people person” who is passionate about making a positive impact within our residences? Nead to learn transferable skills like working in a team, problem solving and leadership? Well check out our Living Support pages to learn more about working in the Living Support Team

Ready to apply? Head to glasgow.ac.uk/myglasgow/studentservices/livingsupport

Are you a good communicator?

A keen “people person” who is passionate about making a positive impact within our residences? Need to learn transferable skills like working in a team, problem solving and leadership? Well check out our Living Support Team pages to learn more about working in the Living Support Team. Visit glasgow.ac.uk/myglasgow/studentservices/livingsupport

Living support

Living Support Assistants (LSAs) are undergraduate and postgraduate students who live on-site and provide out of hours (6pm - 8am) support to residents.

Our dedicated Living Support Team are here to provide a listening ear and help you settle into halls. Whether you need a cup of tea and a chat or some practical advice around how to access the range of University services available, LSAs are here to help. They have training and experience in supporting you with a range of issues such as first aid, emotional support, homesickness, flat dynamics and getting the hang of independent living.

They host regular events throughout the year. Whether you are coming along to our social events and activities to meet new people, to get involved in fundraising for some amazing causes, or popping along to seek advice on finances, study support and wellbeing, we have something for everyone. Each site has its own Facebook page to keep you up to date with what is happening in your halls!

Are you an international student?

International Student Support is a dedicated advisory service for international students on non-academic matters such as immigration, employment, finance and any other concerns you may have. To find out more visit glasgow.ac.uk/international/support

Do you have any additional requirements?

If you have any specific accommodation needs, Accommodation Services ensure that appropriate support is available for students with disabilities and certain medical conditions. Find out more about our Disability Services at glasgow.ac.uk/disability/contact/register.

University Support Services

Find out more about the various support services we provide by visiting glasgow.ac.uk/studentlife/support.
WELCOME TO UofG SPORT

As a resident of our accommodation, you can take full advantage of a FREE UofG Sport membership and gain access to the University’s premium on-campus fitness facilities. Whether you are a beginner or a fitness fanatic there is something to suit everyone!

Facilities include:
- Over 350 group exercise classes each month
- Revolve indoor cycling studio - award-winning indoor cycling experience
- Pulse cardio suite with fully interactive equipment
- PowerPlay strength suite - a premier conditioning facility
- Exercise studios free for use outside class times
- 25m swimming pool with six lanes
- Sauna and steam rooms
- Drop-in sport sessions
- Squash courts and sports halls
- Over 50 sports clubs
- 2 all-weather synthetic pitches at Garscube Sports Complex
- 2.5km outdoor jogging route around the facility
- Facilities available for hire, including tennis courts, exercise studio, football pitches and cricket oval
- Convenient changing, shower and locker facilities.

For further information see [glasgow.ac.uk/sport](glasgow.ac.uk/sport)

Access to the UofG Sport app, home to online classes and a full booking system. We have both live online classes and a full library of on-demand content to allow you to do a fitness class at your own convenience from your accommodation or anywhere else!

Your FREE UofG Sport membership is automatically activated shortly after you move in – there is no need to fill out forms.

We pride our facilities on their Health & Safety. All facilities are managed by a booking system to ensure attendance is monitored for a safe and welcoming experience. The team works throughout the day to keep everything as clean as it can be and ensure you have access to materials to wipe down all equipment pre and post use.
UNDERGRADUATE ACCOMMODATION

WHAT DOES IT MEAN?

UNIVERSITY MANAGED ACCOMMODATION
The residence is owned by the University and managed by University of Glasgow staff.

MANAGED PARTNERSHIP
The residence is owned by the University and managed by our trusted private sector partner Sanctuary Students. The University of Glasgow processes all applications and allocations and is responsible for student welfare and the collection of fees.

ACCESSIBLE ROOMS
Located on the ground floor with easy access, our accessible rooms feature wider doorways, accessible and ambulant toilets, accessible showers and have emergency alarms.

FAMILY ROOMS
Accommodation suitable for students with partners and/or families.

SOCIAL SPACE
Communal areas where you can relax, watch movies, play games and catch up with friends.

CATERED
Wolston Hall is our only catered residence serving full breakfasts and evening meals Monday to Friday as well as brunch and evening meals on Saturdays and Sundays.

BICYCLE STORAGE
Secure storage areas where you can lock up your bicycle.

EN-SUITE
Bedrooms with en-suite shower, toilet and wash basin.

CAR PARKING
The residence has on-site car parking facilities.

The University of Glasgow processes all applications and allocations and is responsible for student welfare and the collection of fees.

The residence is owned by the University and managed by our trusted private sector partner Sanctuary Students. The University of Glasgow processes all applications and allocations and is responsible for student welfare and the collection of fees.

The residence has on-site car parking facilities.

Find out more
We’ve included the highlights here but if you want to find out more, including 360° images and videos, see glasgow.ac.uk/accommodation

HOW TO APPLY PAGE 13
POSTGRADUATE ACCOMMODATION

KELVINHAUGH STREET
Less than one mile from campus, Kelvinhaugh Street is perfectly positioned for access to both the West End and City Centre. Comfort balanced with practicality makes it the ideal choice for postgraduates on a budget.
- 15 minutes from campus
- 346 students
- 6 person flats
- UG and PG blocks

MACLAY RESIDENCES
Situated in the Kelvingrove cultural quarter within easy reach of shops, cafes, bars and restaurants. Enjoy making new friends in this diverse and friendly community.
- 1520 minutes from campus
- 415 students
- 3 and 5 person flats
- All rooms on-suite

LISTER HOUSE
Enjoy living in a warm and welcoming community situated in a quiet residential area close to Glasgow’s renowned Botanic Gardens.
- 1 mile from campus
- 70 students
- mix of single rooms, studios and self-contained flats
- social room with TV

WINTON DRIVE
Whether you are an undergraduate or postgraduate, our great value option at Winton Drive has everything you need for a comfortable and enjoyable stay.
- Approximately 1 mile from campus
- 188 students
- Access to Common room at Queen Margaret residence
- 2 and 5 person flats
- UG and PG Blocks

HOW TO APPLY

1. Receive offer of study
   You will receive an offer by email from Admissions which includes information about accommodation.

2. Choose your favourite residences
   Undergraduates choose 6 preferences and Postgraduates choose 5 preferences. We will always try our best to offer you one of your preferences.

3. Submit your application
   Complete your application at glasgow.ac.uk/accommodation. Don’t delay - apply as soon as you have accepted a conditional or unconditional offer.

4. Allocate your offer
   We will begin allocating rooms as soon as we receive applications. Please try and be patient as we may have hundreds to get through! Unconditional offers of study will be allocated as priority and students with conditional offers that successfully become unconditional offers will be processed as soon as the conditions of entry are met. We will allocate on a first-come, first-served basis so make sure you get your application submitted as early as possible!

5. Welcome to Glasgow!
   Time to get excited, pack your bags and get ready to move into your new Glasgow home. We can’t wait to welcome you!

Accommodation Guarantee
We guarantee accommodation to all 1st year undergraduate students who meet the required criteria:
- You are new to study at the University of Glasgow and do not require family accommodation;
- Your online accommodation application is received by 5pm on 22nd August;
- You are UF (Unconditional Firm) on UCAS

Find out more
We’ve included the highlights here but if you want to find out more, including 360° images, virtual tours and videos, see glasgow.ac.uk/accommodation

Tell us more
Let us know any specific preferences in the “Additional Information” section of your application including information on any friends you may want to share with. If you need a specific type of accommodation because of a disability or medical condition, please also include in this part of your application.

We are currently reviewing how we allocate rooms. For more information please see glasgow.ac.uk/undergraduate/ accommodation/admissionspolicy

Note about insurance offers
If you have University of Glasgow as your insurance or clearing choice, you will be able to apply for accommodation once you have firmly accepted an offer of study at the University. If this is after the deadline date and we are unable to allocate accommodation, we will offer in order of date of application.

We cannot guarantee accommodation for:
- Families
- Returners or Later Year students

We guarantee accommodation to:
- Undergraduates
- Postgraduates

We may be able to offer family accommodation to those who apply early and meet the above criteria. Accommodation would be allocated on a first-come, first-served basis.

If you have a specific type of accommodation because of a disability or medical condition, please also include in this part of your application.
**FAQS**

How do I pay for my accommodation?

On accepting an offer of accommodation, students pay a one-off prepayment of £600 by credit card. This is not a deposit and will be deducted as an advance rent payment. The remaining balance must be paid through your MyCampus account. You may pay in instalments via a UK bank account (Direct Debit) or by credit card (manual payment plan).

You can find out more information at glasgow.ac.uk/undergraduate/accommodation/fees/paymentmethods

For enquiries about payment methods contact mycampus-fees@glasgow.ac.uk or Student Services on +44 (0)141 330 7000 who will be happy to help you.

Will I get my preferred accommodation?

The Allocations team will do their best to offer you one of your preferences. We would also encourage you to let us know of any special requests in the additional information section of your application and we will take these into account as best we can. For example, you may want to live with other vegetarians, with students doing the same course, in a quiet area or with people who have the same interests – give us as much information as possible and we will see what we can do! Bear in mind that if you meet new friends living at your residence after you have moved in, you may want to live with them instead.

Will I get my preferred location?

We start allocating rooms and sending offers shortly after you one of your preferences. We would also encourage you to let us know of any special requests in the additional information section of your application and we will take these into account as best we can. For example, you may want to live with other students doing the same course, in a quiet area or with people who have the same interests – give us as much information as possible and we will see what we can do! Bear in mind that if you meet new friends living at your residence after you have moved in, you may want to live with them instead.

When will I get the result of my application?

We start allocating rooms and sending offers shortly after you submit your application as in early as possible.

Can I bring my car?

This really depends as some of our residences have car parks whilst others don’t. Once your place is confirmed, please give your residence a call to check and to find out the specific arrangements for parking. Refer to the residence profiles on pages 10-12 to find out which residences have on-site parking.

Where can I do my laundry?

All residences have washing and drying facilities open 24 hours a day, every day, making it easy for you to stay up-to-date on your laundry pile. We use a laundry system called Circuit Laundry across all of our residences, and you pay for each load with the credit which you (or someone else) can top up online.

Can I stay in accommodation in second and third year?

We do expect to be able to offer accommodation to a number of returning students and therefore if you wish to be considered for a place in UoG accommodation after first year, please apply in the usual way. However, the number of places available for returners will depend on the numbers of first year students applying for a guaranteed place. Please contact the Accommodation Services team if you’d like to talk about this option in more detail.

Can I extend my stay over the summer?

We’d be more than happy to allow you to stay a while longer providing we have availability. You can speak to Accommodation Services directly or drop us an email and we will arrange this for you.

Still have a question?

Find more answers at glasgow.ac.uk/accommodation

**KEY DATES**

- **1** September 2020 - June 2021: Receive your offer of study
- **2** February 2021: Applications open
- **3** March & 11 May 2021: Offer holders’ days (virtual)
- **4** March 2021 onwards: Receive your offer of accommodation
- **5** 22 August 2021: Deadline under guarantee
- **6** August 2021: Clearing
- **7** 10 September 2021: Arrivals weekend

**DATES**

- **1** DEADLINE UNDER GUARANTEE
- **2** APPLICATIONS OPEN
- **3** 30 MARCH & 11 MAY 2021 OFFER HOLDERS’ DAYS (VIRTUAL)
- **4** MARCH 2021 ONWARDS RECEIVE YOUR OFFER OF ACCOMMODATION
- **5** 22 AUGUST 2021
- **6** AUGUST 2021 CLEARING
- **7** 10 SEPTEMBER 2021 ARRIVALS WEEKEND

**KEY**

- **1** September 2020 - June 2021: Receive your offer of study
- **2** February 2021: Applications open
- **3** March & 11 May 2021: Offer holders’ days (virtual)
- **4** March 2021 onwards: Receive your offer of accommodation
- **5** 22 August 2021: Deadline under guarantee
- **6** August 2021: Clearing
- **7** 10 September 2021: Arrivals weekend

**DATES**

- **1** DEADLINE UNDER GUARANTEE: If you apply by 5pm on 22nd August we guarantee to offer all undergraduates accommodation provided you meet the criteria of our accommodation guarantee as described on page 13.
- **2** APPLICATIONS OPEN: If you apply by 5pm on 22nd August we guarantee to offer all undergraduates accommodation provided you meet the criteria of our accommodation guarantee as described on page 13.
- **3** 30 MARCH & 11 MAY 2021 OFFER HOLDERS’ DAYS (VIRTUAL): Your perfect opportunity to learn more about accommodation options.
- **4** MARCH 2021 ONWARDS RECEIVE YOUR OFFER OF ACCOMMODATION: Go online and accept your offer by paying the required £600 advance rent payment.
- **5** 22 AUGUST 2021: Your perfect opportunity to learn more about accommodation options.
- **6** AUGUST 2021 CLEARING: Accommodation will be available for students coming through clearing and will be allocated on a first-come first-served basis. Apply as soon as you have accepted your offer of study.
- **7** 10 SEPTEMBER 2021 ARRIVALS WEEKEND: Find out the specific arrangements for your arrival by visiting glasgow.ac.uk/accommodation/halloffresidences/cominginformationandfaqs

**HOW TO APPLY PAGE 13**
A £600 advanced rent payment is required when accepting your offer. Accommodation fees may be paid in equal instalments using either a direct debit or manual payment plan. For more information please visit glasgow.ac.uk/undergraduate/accommodation/fees/paymentmethods.

Accommodation fees may be paid in equal instalments using either a direct debit or manual payment plan. For more information please see glasgow.ac.uk/undergraduate/accommodation/fees/paymentmethods. An advance rent payment of £600 is required to secure your booking. Direct Debits will be set up as 7 equal instalments from October to April (9 instalments available for 12 month contracts). Rates and range of accommodation options are correct at time of going to press and may be subject to change without notice.

**Full breakfast (grab & go options also available) and evening meal served Mon-Fri. Brunch and evening meal served Sat & Sun.**

**NB There is no meal provision on Christmas Day, Boxing Day, New Year's Day & 2nd January.**