



University  
of Glasgow

# Estates and Commercial Services

## Security Strategy

### Version Control

Version 2.0

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Checked by **xxxxxxx**

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## **Strategic Context**

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### **University Strategy (2015-2020)**

*A World Class, World-changing University*

*Bringing Inspiring People together*

*Creating a World Class environment for learning, teaching and research*

*Discover and share knowledge that can change the World*

### **University Priorities**

*People*

*Place*

*Purpose*

### **Estates and Commercial Services Five year Business Plan (2016 – 2021)**

#### **One Team:**

*Creating World-class spaces*

*Inspiring Change*

*Delivering Excellence*

## **Security Strategy**

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### **Aims**

To reduce crime, opportunities for crime, and fear of crime and deliver an environment in which students and staff can study, work and live safely.

To provide an excellent, gender-balanced team of highly skilled, empowered security professionals who are trained in compliance with British Standards, who are fully integrated and who operate fit-for-purpose security systems.

To develop and invest in our People, growing skills and competencies through a comprehensive training programme including bespoke subjects relating to crime and counter-terrorism.

To streamline, simplify and refine our policies, processes and systems to achieve maximum effectiveness and efficiency.

## Themes

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### **Theme 1 Leadership and Management**

We will:

- Provide a team of highly motivated, well-trained, professional Security Officers (BS7499)
- Provide a highly experienced Management Team who understand and contribute to delivery of the University Strategy
- Develop a Key Performance Indicator (KPI) system where applicable, setting targets to drive performance and continuous improvement

### **Theme 2 Security Culture**

We will:

- Work pro-actively to enhancing the University security culture while embracing its transparency and inclusion expectations
- Provide training and talks and support initiatives throughout the University to build relationships, raise awareness and support a positive security culture

### **Theme 3 Operational Support**

We will:

- Protect people and property through practical security measures and fit-for-purpose security systems
- Provide a 24-hour central point of contact for security advice and assistance
- Provide first line support and management of all major incidents until transfer to appropriate specialist teams or agencies

### **Theme 4 Crime Prevention/Detection**

We will:

- Encourage and support safe and secure working practices
- Provide information on security and personal safety
- Investigate all criminal incidents and where appropriate provide evidential material to the Police authority
- Carry out a programme of Security Surveys and Risk Assessments
- Provide training and advice for University groups and colleagues to support crime reduction

### **Theme 5 Partnership Working**

We will:

- Work with Police authority, law enforcement and other agencies to achieve common goals
- Develop a positive network with peer organisations and local authorities to support our work