SUPPLY CHAIN SUSTAINABILITY PROGRAMME
Introduction to University of Glasgow - Sustainability

STRATEGY 2025: WORLD CHANGERS TOGETHER

As individuals, we have achieved the incredible: together, we have changed the world. http://www.gla.ac.uk/about/strategy/

Our Vision is to be The World-Changing University

Our inventions, interventions and innovations have helped to shape the social, cultural and economic prosperity of our city, our country and civilisation itself. We have been changing the world since 1451 – and we’re just getting started.

Our purpose is transforming lives through ideas and action

Our teaching inspires our students. Our research inspires the world. Working alongside one another at the forefront of discovery, our staff and students use their developing skills and newfound knowledge to educate, to heal, to fight for justice and equality, to advance global society and to flourish as purposeful individuals with the power to make a difference.

Our mission is to bring a community of world changes together

We seek the finest minds from around the world to join Glasgow’s growing international University community. Drawing strength from each other, and inspiration from the people, societies and cities we serve, our diverse body of staff, students and alumni come together as one Glasgow community, driven by a unifying desire to change the world for the better.

In 2016 the University commenced its Campus Development Programme to invest £1bn over the next 10 years.

GLASGOW GREEN: THE UNIVERSITY OF GLASGOW’S RESPONSE TO CLIMATE EMERGENCY

The University of Glasgow recognises that the world is facing a climate emergency; urgent action is needed. Our ‘Glasgow Green’ strategy represents the University’s response to that emergency. It commits us to a very significant plan of action to achieve carbon neutrality by 2030, with interim targets over the next decade.

Alongside that, we want to make a measurable difference by raising public understanding of climate change and the challenges it represents for humanity. We will start by engaging the energies of our staff and students – many of whom are already willing us to go further and faster in addressing this agenda. The climate emergency will be central to the University’s strategy over the next 20 years. A key aspect of our approach will be to engage the University community more effectively and enable everyone to play a part in combating climate change.

We aim to be a beacon of good practice, drawing on:

- the expertise of our academics
- the enthusiasm of our staff and students
- and a willingness to put sustainability at the top of our agenda

More information on the Glasgow Green strategy can be found here: https://www.gla.ac.uk/myglasgow/sustainability/glasgowgreen/
SUSTAINABLE PROCUREMENT

In support of our Corporate Social Responsibility (CSR), the University of Glasgow commits to procure all goods, services and works in accordance with the Procurement Contract and Supplier Relationship Management (C&SRM) and Sustainability Policy, focused on the following criteria: Environment, Social, Ethical, and Sustainable Procurement. The University has formally engaged with EcoVadis to utilise their expertise for assessment and monitoring of our key strategic suppliers, through their CSR monitoring programme.

The EcoVadis CSR programme is an internationally recognised standard which provides the best range of benefits to all participating suppliers. These benefits include:

- Individual overall CSR scorecard rating, with tailored ratings across Environment, Labour and Human Rights, Ethics and Sustainable Procurement.
- Tailored best practice guidance, insightful global benchmark data and support to facilitate your ongoing sustainability initiatives.
- Provides positive feedback on key areas of strengths.
- Identifies targeted areas for enhancement or improvements.
- A supplier assessment that will reduce your time/resource employed in responding to multiple requests from other buyer organisations across the world and potential exposure to new buyer organisations participating in the EcoVadis CSR Programme.

We support initiatives such as Living Wage and wider community benefit, supported businesses, apprentice opportunities and training, and are seeking similarly focused partners. Framework partners will be required to demonstrate their alignment with the University’s values, ethics and commitment to supporting the Estate Strategy in terms of employment, training, and wider community benefits.

As part of the Sustainability strategy overall goals the Procurement team are focused on supporting ‘Becoming a positive force in the market place’, which covers:

- Ensure that sustainable procurement practices are fully embedded with respect to internal operating procedures.
- Increase the number of supported businesses that are contracted to carry out work on our behalf.
- Place an increased emphasis on the purchase of local/regional and seasonal food, and support suppliers that promote the highest standards of environmental stewardship.
- Require our external contractors and our suppliers to commit to sustainable business practices and to be capable of evidencing this commitment.

In accordance with this strategy and your commitment to support the University Supply Chain Code of Conduct, completion of the assessment by our suppliers identified as high risk through our continued review and monitoring programme, will be a fundamental part of our ongoing Contract and Supplier Relationship Management process and is necessary to meet our obligations.

SUPPLY CHAIN CODE OF CONDUCT:
https://www.gla.ac.uk/media/Media_725430_smxx.pdf
Why EcoVadis

The University of Glasgow (through the Advanced Procurement for Universities and Colleges (APUC) portal), has selected EcoVadis to simplify collaboration with our trading partners in order to assess sustainability / Corporate Social Responsibility (CSR) performance worldwide.

We rely on EcoVadis’ CSR expertise to produce ratings and detailed scorecards that make it easy for both of us to understand your CSR performance, and to work together if any improvements are needed.

As an internationally recognized standard, EcoVadis ratings provide global benchmarks, which are essential for measuring and improving the performance of our global value chain. The EcoVadis rating is based on an evidence-based assessment, adapted to hundreds of business categories, takes into account relevant industry labels and certifications as well as local laws in 150 countries, and is aligned with global standards like the UN Global Compact.

Best of all, you can share the results of the assessment (your scorecard) with multiple customers and save a lot of time and effort.

Download a sample CSR Scorecard here

What Are the Benefits of An EcoVadis Assessment?

Meet the University of Glasgow’s expectations, efficiently and confidentially: The EcoVadis CSR assessment is adapted to your industry, country and size, and runs on a secure, ISO27001-certified platform. (No more emailing spreadsheets!)

Demonstrate and improve your company’s CSR/sustainability performance with an internationally recognized rating, scorecard, global benchmarks and feedback to guide improvements, used by more than 90 000 companies.

Valorize your current work: The assessment takes into account your relevant certifications (e.g. ISO, industry standards, etc.), labels, policies, procedures and reporting, combined with a 360 degree monitor of news and intelligence.

Save time and effort with all your stakeholders: You can share the results (your Scorecard) with multiple customers. Optional recognition medals and extended reports let you communicate your sustainability success to the world!
How It Works and What You Need to Do Next:

The steps to complete your assessment are outlined below. EcoVadis will contact you to help you register and collect your data. They need this to make sure the questionnaire you receive is tailored to your industry sector, size, and country. At the end of the analysis and rating process by EcoVadis’ CSR experts, we will both receive the results in the form of a detailed scorecard with actionable, detailed insights on your CSR performance.

You can count on the EcoVadis team to support you every step of the way, in 16 languages at [http://support.ecovadis.com](http://support.ecovadis.com)

**Register**
Your profile is used to optimize the assessment to your size, industry & country (5 to 10 minutes)

**Questionnaire**
A secure, confidential, questionnaire & support team (1 to 4 weeks)

**Expert Analysis**
Creation of your scorecard, strengths & improvement areas (6 to 8 weeks)

**Share & Improve**
Manage sharing, access CSR content, collaborative tools, medals* & more (any time!)

Your next step: You will receive an email from EcoVadis with an invitation from APUC on behalf of the University of Glasgow – please be sure you complete the steps that follow.
Frequently Asked Questions

Why has my company been selected to participate?
As a key supplier to the University, you have been selected to participate in the EcoVadis Programme as you have been identified as a supplier providing goods, services or works within a high-risk category.

How will I be rated and what are the benefits?
Your rating will be based on your responses on Environment, Labour & Human Rights, Ethics and Sustainable Procurement.

The new sustainability programme will allow you to:
- Individual overall CSR scorecard rating, with tailored ratings across, Environment, Labour and Human Rights, Ethics and Sustainable Procurement.
- Tailored best practice guidance, insightful global benchmark data and support to facilitate your ongoing sustainability initiatives.
  - Provides positive feedback on key areas of strengths
  - Identifies targeted areas for enhancement or improvements
- A supplier assessment that will reduce your time/resource employed in responding to multiple requests from other buyer organisations across the world and potential exposure to new buyer organisations participating in the EcoVadis Corporate Social Responsibility Programme.
- Share your sustainable rating with multiple trading partners through the EcoVadis platform and instantly update your network of any corrective actions and reassessments. The Premium and Corporate subscription plans offer access to a rich set of tools to share your sustainable rating outside the network, such as the scorecard PDF, EcoVadis Rating Certificate, EcoVadis Medal, Assessment Report.

How will the University of Glasgow and APUC use my EcoVadis scores and assessment results?
The University will have access to your published scores and assessment results on the EcoVadis portal. We will be able to view and analyse your results and provide support on improvement areas identified. Your EcoVadis score and assessment results will be used for internal purposes only.

Will my information be kept confidential?
Your documents will be kept confidential and will not be shared or distributed without your authorisation. Upon completion of the assessment, your rating and scorecard are visible to the University of Glasgow. Sharing to others will require your authorization. Recognition medals (where relevant) may be displayed on the EcoVadis platform according to their Terms and Conditions. Please see the EcoVadis Trust Center to view their certifications and commitments to information security and data privacy.

EcoVadis ensures the security of user data via three axes:

(1) Commitment to confidentiality
- EcoVadis complies with the GDPR, EU regulation 2016/679;
- EcoVadis is committed to the most demanding IT security standards to support its business processes and its Information Security Management System is certified ISO/IEC 27001:2013.
• All EcoVadis staff are trained on information security and confidentiality at arrival and are subject to a mandatory annual refresher on these subjects. In addition, all EcoVadis personnel sign a confidentiality statement that remains valid after the employment termination.
• The access rights to the documents you provide are closely monitored and are always commensurate with the responsibilities of the job position. All the access rights are reviewed twice a year.
• Confidentiality of your commercial relationships: your supplier’s Scorecards will only be made available to the customers that they formally agree to share with.

(2) Safe storage: All data is stored in data centers that are ISO/IEC 27001 compliant.
(3) Secure connection:
• Our Platforms use a secure https:// connection, with a personal login and a password.
• All online payments are secured using PayPal.

Where do I find support?
Access the web-based knowledge center and contact options including chat, email, and phone at:  http://support.ecovadis.com

Why do I have to pay for this service?
To ensure the confidentiality and control of your data, you must engage directly with EcoVadis for your assessment. You will also own the results. The annual subscription fee covers: The expert analysis and creation of your CSR scorecard with benchmarks, strengths and improvement areas, performed by the EcoVadis sustainability analyst team (one per year); access to the online CSR platform where you can manage sharing of your CSR scorecard, use the Corrective Action Plan module and all the additional content and tools to support your improvement. See https://ecovadis.com/plans-pricing/ . for more information.

I am not the person in charge of CSR and sustainability in my company.
In the registration system you can indicate the relevant contact in your company: EcoVadis will contact this person for the assessment. Please also inform your main contact (e.g. buyer).

What technical resources do I need?
No software installation is required: EcoVadis uses a web-based solution delivered on a secure platform and includes updates and technical support. All you need is an internet connection, and to provide the documentation requested in the questionnaire phase.
More Information

Getting Started with EcoVadis
Learn more with this online resource guide (available in 15 languages):

Click above to visit http://help.ecovadis.com/get-started/?l=en to view the guide

Help Center

- Ecovadis Help Center
- Ecovadis Centre d’aide
- Ecovadis Hilfe-Center
- Ecovadis Centro de ayuda
- Ecovadis Centro assistenza
- Ecovadis Hulpcentrale
- Ecovadis Centro de Ayuda
- EcoVadis Yardim Merkezi
- مركز مساعدة EcoVadis
- Ecovadis центр Справочный
- Ecovadis 帮助中心
- Trung Tâm Hỗ Trợ EcoVadis
- Ecovadis ศูนย์ช่วยเหลือของ
- Ecovadis ヘルプセンター
- Ecovadis 지원 센터