Hello everyone,

After months of work and dedication by many UofG staff across the University, we have some really good news on two of our projects:

- Firstly, congratulations to Susan Ashworth, Catriona Maclsaac, Esther Denning, Mark Temple and the Student and Staff Service Delivery project team on the successful launch of Reach Out. Reaching this important milestone means we have now come to the end of this project and the World-Changing Glasgow Transformation (WCGT) Board have approved the decision to mark this project as complete. I hope you have had a chance to read about Reach Out and have started to use the new helpdesk. There will be more to come on this as part of the opening of the James McCune Smith Learning Hub.

- Secondly, we had a really positive response from the WCGT Board to the presentation by Martina Cooper and Tracey Aydogan on the redesign of the HR Recruitment service that will be rolled out across the University from the end of December. Again, this is a significant achievement and we hope it will make a positive difference to hiring managers and colleagues who are involved in recruitment across our institution. We will start to communicate on the new process and updated system, including training and resources, from October. Well done to Christine Barr and the project team for all of their hard work.

Attached to this email you will find a summary of the September World-Changing Glasgow Transformation (WCGT) Programme Board information. We know it might take a few attempts to get the format and level of detail right, so if you have any helpful feedback, please contact our Communication Lead Roisin Reilly.

Best regards,

Chris

Chris Green
Chief Transformation Officer