Appendix A  2019 Travel Survey

This Appendix includes the blank survey. Please note, that the survey has been issued on-line with routing. Depending on responses given, respondents would be guided to relevant questions for them, but would not have to answer every question.
2019 Staff and Student Travel Survey

Page 1: Introduction

Thank you for taking part in the University of Glasgow's 2019 Staff and Student Travel Survey.

The results of the survey will further inform the University's campus development strategy and update on the progress of delivering the University’s Strategic Travel and Transport Plan.

Please allow up to 10 minutes to complete the survey. All responses will be treated in accordance with GDPR regulations and according to our Privacy Notice.

During this survey, we refer to 'Gilmorehill campus' and 'Garscube campus'. The boundaries of these campuses, for the purpose of this survey, are as per these maps -

[Links to Gilmorehill campus map and Garscube campus map]

Participants in the survey will be given the opportunity to enter into a draw to win one of 2 x £150, 10 x £50 shopping vouchers or one of 10 x £25 National Book Tokens. If you want to be entered into this draw, please leave your email address at the end of the survey.

I consent to the University processing my personal data for the purposes outlined in the Privacy Notice. You will not be able to continue if you do not give consent.  🌟

Required

- Yes
Are you … ?

‘Affiliate’ means someone who works for the University on University premises, but does not hold a contract with the University.  ★ Required

- a University staff member or affiliate
- a University student
- both, a staff member and student

Please provide the first half of your usual term-time postcode, for example ‘G12’ (in G12 8QQ)
Postcodes will only be used to calculate travel distances. Here again our Privacy Notice.  ★ Required

Your answer should be no more than 5 characters long.

Please provide the first digit of the second half of your usual term-time postcode, for example ‘8’ (in G12 8QQ)
Postcodes will only be used to calculate travel distances. Here again our Privacy Notice.  ★ Required

Please enter a whole number (integer).

Your answer should be no more than 2 characters long.

Which University Campus or location are you usually or mostly based at? Agile workers, please choose the campus you mostly travel to at the beginning of your University day.  ★ Required

- Glasgow, Gilmorehill Campus (incl. St Andrew’s Building)
- Glasgow, Tay House
- Glasgow, Garscube Campus
- Dumfries, Crichton Campus
- Glasgow Dental Hospital and School
- Queen Elizabeth University Hospital Campus
- Glasgow Royal Infirmary
- Gartnavel Royal Hospital and Gartnavel General Hospital
- Multiple Hospitals
- Other

If you selected Other, please specify:

If you selected Other, please specify:

Are you working / studying .... ?

- Full time
- Part time

Which days of the week do you usually travel to the University? Tick all that apply.

- Required

- Mondays
- Tuesdays
- Wednesdays
- Thursdays
- Fridays
- Saturdays
- Sundays
- Varied working week

Average number of working days per week - please insert a number between 1 and 7.
What time do you usually arrive at the University?

- Before 7:30
- 07:31 – 08:00
- 08:01 – 08:30
- 08:31 – 09:00
- 09:01 – 09:30
- 09:31 – 10:00
- After 10:00
- My arrival times vary (including shift workers)

What time do you usually leave the University?

- Before 16:00
- 16:01 – 16:30
- 16:31 – 17:00
- 17:01 – 17:30
- 17:31 – 18:00
- 18:01 – 18:30
- After 18:30
- My departure times vary (including shift workers)

What is the main mode of transport that you use for your usual journey to the University? Please answer for the part of your journey that covers the longest distance and tick only one answer. ★ Required

- Foot
- Bicycle
- Public bus / coach
• Subway
• Train
• Motorcycle
• Taxi
• Car sharing - passenger
• Car sharing - driver
• Car sharing - taking turns
• Car driver alone
• Other

If you selected Other, please specify:

Do you use shower and changing facilities at the University?

• Yes
• No

Which shower and changing facilities are you using? Tick all you normally use.

☐ Sir Alwyn Williams Building
☐ Bower Building
☐ Boyd Orr Building
☐ BHF Glasgow Cardiovascular Research Centre
☐ Davidson Building
☐ Dumbarton Road Annexe, Dunaskin Street
☐ Fraser Building
☐ Gilbert Scott Building (Main Building)
☐ Gilmorehill Halls
☐ Graham Kerr Building
Great George Street
Isabella Elder Building
Joseph Black Building
Kelvin Building
Library
Lilybank Gardens
Maths Building
Oakfield Avenue
Professor Square
Queen Margaret Union
Robertson Institute of Biotechnology
Sir Graeme Davies Building
St Andrews Building
Stevenson Building
Thurso Street Garage
West Medical Building
Wolfson Medical School Building
Cancer Research UK - Beatson Institute
Estates and Buildings Office Workshop
Garscube Sports Complex
Henry Wellcome Building
Jarrett Building
Main Gate House
Mary Stewart Building
McCall Building
Scottish Centre for Production Animal Health and Food Safety
Small Animal Hospital
Urquhart Building
Weipers Equine Centre
Wellcome Surgical Institute
Wolfson Wohl Cancer Research Centre
☐ Tay House
☐ Other

If you selected Other, please specify:

How would you rate the shower and changing facilities you use?

☐ Needs improvement
☐ Not Satisfactory
☐ Satisfactory
☐ Good
☐ Very Good

Please tell us about any specific problems with the shower and changing facilities you use.

Have you experienced theft of your bicycle on campus?

☐ Yes
☐ No

Please give details on bike theft experienced, such as where this occurred, how the bicycle was secured etc.
We would like to find out more about your car sharing arrangement. **Are you sharing with ...?**

- Family member(s) living at the same address who is (are) also going to the University
- Family member(s) living at the same address who is (are) going to another place
- A person or persons who live at a different address from you and who also go to the University
- A person or persons who live at a different address from you and who go to another place

**Is the person or are the persons you share with (an)other staff member(s)/affiliate(s) or student(s) of the University?**

- Yes
- No
- If sharing with more than one person - all of them
- If sharing with more than one person - not all of them

**Did you find your car sharing partner(s) through the University bespoke JourneyShare system?**

- Yes
- No

In order to calculate the University’s carbon footprint for commuting, we would like to know more about the car you use to access University sites. **How is your vehicle fuelled?** If more than one vehicle is used, please choose the fuel type of the vehicle you use the most.
As a car driver alone, would you consider car sharing with another staff member or student?

- No
- Yes

In order to calculate the University’s carbon footprint for commuting, we would like to know more about the taxi you normally or most often use to access University sites. Is the taxi you use ... ?

- A private hire taxi
- A black cab
- Don't know

What are the reasons for choosing your main mode / not choosing another mode for your usual journey to the University?

Please select no more than 5 answer(s).
- It is the quickest
- It is the cheapest
- Other modes too expensive
- It is the most convenient
- I have a disability which makes it necessary
For business use
- Environmental reasons
- Health/exercise reasons
- Personal safety
- No alternative available (includes access to car, motorbike, bicycle)
- Enables travel with friends
- Travel distance is small
- Too far to walk
- Too far to cycle
- No or only unsuitable public transport available (i.e. too infrequent)
- Too much to carry
- Parking too difficult / expensive
- Easy parking provided
- Mode fits with my work pattern
- I enjoy using this mode
- Other

If you selected Other, please specify:

Has your normal mode of transport changed in the last 6 months?  *Required*

- No
- Yes, I used to walk
- Yes, I used to cycle
- Yes, I used to take the bus/coach
- Yes, I used to take the train
- Yes, I used to take the subway
- Yes, I used to take a taxi
- Yes, I used to be a car passenger
Yes, I used to be a car driver with passengers
Yes, I used to car share and take turns
Yes, I used to be a driver alone
Yes, I used to drive a motorbike
Yes, I used to use the following travel mode

Other mode

Why has your mode of transport changed?

Does your role allow scope to work from home?

Yes
No

Do you work from home?

No, never
Yes, occasionally (less than 3 times per month)
Yes, regularly (more than 3 times per month)

Why do you not work from home on suitable days? Tick all that apply.

- Don’t know about the relating HR policy
- Line manager approval not given
- Personal preference
- Lack of suitable equipment at home
☐ Other

If you selected Other, please specify:

☐ No
☐ Yes

Are you a student who is currently travelling to placements or who has done so in the past?

☐ No
☐ Yes

Please estimate the percentage of your monthly income you spend on travel to your placement.

☐ less than 15%
☐ 15-40%
☐ 40%+

How would you rate the financial impact of travelling to your placement?

☐ High
☐ Middle
☐ Low

Please use this textbox to give details of any issues in regards to your commuting travel you would like to highlight to the University.

Your answer should be no more than 200 characters long.
Business travel / intercampus travel includes travelling during your normal University day to fulfil your work duties or carry out your studies. This includes travel to meetings or lessons at locations different from the location you are normally based at. This excludes travel from or to your term-time home address.

Are you required to travel on University business, from the University location you are normally based at? This includes travel to other University campuses or locations, or to Glasgow City Centre. *Required

- Yes
- No

To which University Campus or other location do you travel, on University business, from the University location you are normally based at? Select all that apply.

- Glasgow, Gilmorehill Campus (incl. St Andrew’s Building)
- Glasgow, Tay House
- Glasgow, Garscube Campus
- Dumfries, Crichton Campus
- Glasgow Dental Hospital and School
- Queen Elizabeth University Hospital Campus
- Glasgow Royal Infirmary
- Gartnavel Royal Hospital and Gartnavel General Hospital
- Glasgow City Centre
- Other

If you selected Other, please specify:
Please estimate how many times, on average, you travel to Gilmorehill Campus, including St Andrew's Building, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to Gilmorehill Campus, including St Andrew's Building? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to Tay House, per month, from the University location you are normally based at.

- Less than once a month
What mode do you normally use to travel to Tay House? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to Garscube Campus, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).
What mode do you normally use to travel to Garstcule Campus? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to Dumfries, Crichton Campus, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to Dumfries, Crichton Campus? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
Please estimate how many times, on average, you travel to Glasgow Dental Hospital and School, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to Glasgow Dental Hospital and School? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
Please estimate how many times, on average, you travel to Queen Elizabeth University Hospital Campus, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to Queen Elizabeth University Hospital Campus? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to Glasgow Royal
Infirmary, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to Glasgow Royal Infirmary? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to Gartnavel Royal Hospital and Gartnavel General Hospital, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month
Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to Gartnavel Royal Hospital and Gartnavel General Hospital? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to Glasgow City Centre, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).
What mode do you normally use to travel to Glasgow City Centre? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

Please estimate how many times, on average, you travel to the other University location you specified, per month, from the University location you are normally based at.

- Less than once a month
- More than once a month

Estimated times of travel, per month

Please enter a whole number (integer).

What mode do you normally use to travel to the other University location you specified? Please select the mode you use most often for this journey. If you travel by a combination of modes, please select the mode you use for the longest distance.

- Foot
- Bicycle
- Public bus / coach
- Subway
- Train
- Motorcycle
- Taxi
- Car sharing - passenger
- Car sharing - driver
- Car driver alone

The University is currently investigating the introduction of e-bikes and e-pool-vehicles for intercampus travel / business travel. **Would you consider using these for your business travel?**

- No
- Yes - e-bikes
- Yes - e-pool-vehicles
- Yes, both, e-bikes and e-pool-vehicles

Please use this textbox to give details of any issues in regards to your business / intercampus travel you would like to highlight to the University.

Your answer should be no more than 200 characters long.
### Are you aware of, or do you use, any of the following?

<table>
<thead>
<tr>
<th>Services</th>
<th>Answers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Travel Planning - mypTP</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>University JourneyShare Scheme</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Interest-free loans for public transport season tickets and travel discounts (staff only)</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Free nextbike memberships</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Cycle to Work scheme, CyclePlus (staff only)</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Private bicycle or motorbike business use - expenses re-claim (staff only)</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Campus travel information and maps on the website</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Shower and changing facilities</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Cycle parking facilities</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Bicycle repair stations</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Free bicycle security marking</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Inner-tube vending machine</td>
<td>Yes, I am aware and have used</td>
</tr>
<tr>
<td>Bicycle User Group facebook page and University Sustainability twitter page</td>
<td>Yes, I am aware and have used</td>
</tr>
</tbody>
</table>
You can find out more about any of the measures the University offers to support your travel on the [Travel Planning webpage](#), or by emailing travelplanning@glasgow.ac.uk

**Are you aware of the University’s video and telephone conferencing facilities?**
This includes ‘Skype for Business’ on personal work stations and centrally bookable facilities.

- Yes, I am aware and use them / have used them
- Yes, I am aware but do not use them
- No, I am not aware, but would like to find out more
- No, I am not aware but would not use them anyway

**What method of video and telephone conferencing do you use?** Select all that apply.

- Conference phones
- Dial in option on desk phone
- Skype for Business
- Zoom
- VidyoDesktop
- Other

If you selected Other, please specify:

- [ ]

**Of these methods, which one is your favourite?**

- Conference phones
- Dial in option on desk phone
- Skype for Business
Why is this your favourite method of video or telephone conferencing?

What stops you from using video-conferencing and telephone conferencing facilities? Select all that apply.

- Not required for my role
- I don’t know how to book central facilities
- I don’t know where central facilities are
- I don’t know how to use them
- Other

If you selected Other, please specify:
Page 5: Encourage more sustainable travel habits

Please choose the factors that would encourage you to walk to the University more often, for all or part of your journey. If walking is your normal travel mode to the University, what could be improved? Select all that apply.

- Improved showers / changing facilities
- More lockers and storage facilities
- Safer and more pedestrian crossings on route
- Improved lighting and security on route
- A walking buddy or group
- More information on pedestrian routes
- Less traffic and parking around the University
- More routes that are suitable to take a buggy or pram
- More accessible walking routes suitable for persons with impaired mobility
- Better quality walking surfaces / fewer obstructions on footpaths
- Improved signage, giving distances and walking times
- Improved air quality
- Nothing would encourage me to walk / walk more
- Other

If you selected Other, please specify:

[blank space]

Please choose the factors that would encourage you to cycle to the University more often, for all or part of your journey. If cycling is your normal travel mode to the University, what could be improved? Select all that apply.

- Improved showers / changing facilities
- More lockers and storage facilities
Better / safer cycle routes and improved lighting
Improved signage on cycle routes including distances/cycling times
More direct cycle routes
More cycle routes away from busy roads
Improved cycle parking on site
Improved security on site
Regular bicycle repair service
Less traffic and parking around the University
Lower speed limits for motorists
Improved air quality
Cycle training
Guided rides
A cycle buddy or group
Access to my own bike
Access to a bike hire scheme
Access to an electric bike
More information on campus cycling facilities
Better information about cycling routes
Having more time available
Nothing would encourage me to cycle / cycle more
Other

If you selected Other, please specify:

Please choose the factors that would encourage you to use public transport to the University more often, for all or part of your journey. If public transport is your normal travel mode to the University, what could be improved? Select all that apply.
☐ Up-to-date travel information on times, routes and fares
☐ More secure / better waiting areas
☐ More frequent services / more reliable services
☐ Extension of the University’s interest-free loan and discount scheme for season tickets for staff, to include more public transport operators
☐ More suitable / direct public transport links / closer stops
☐ Less congestion on roads
☐ Loss of car parking permit
☐ Increase in parking permit price or parking fees
☐ Lower cost of public transport
☐ Improved personal safety and security on public transport
☐ Better accessibility to public transport services, including for those with mobility impairments
☐ Change of job requirements (resulting in less business need, different working hours or less to carry)
☐ Other

If you selected Other, please specify:

☐ Not applicable to me - I never use a private car for travel to the University
☐ Lack of parking at destinations
☐ Increased cost of parking at destinations
☐ Access to pool car for business travel
☐ Improved quality of walking or cycling routes
☐ More congestion on roads
More frequent and reliable public transport services
- Lower cost for public transport services
- Improved accessibility of public transport infrastructure and vehicles
- Nothing would encourage me to use my private car less for travel to the University
- Other

If you selected Other, please specify:

During your normal University day, do you undertake any active travel (walking and cycling)? Examples are: walking to get from one building to another on the same campus, or for leisure during breaks. This would not include commuting or business travel.

- No
- Yes, up to 15 minutes
- Yes, up to 30 minutes
- Yes, up to 45 minutes
- Yes, more than 45 minutes

Is there anything you would like to see changed to improve walking conditions on Gilmorehill or Garscube campus?

- No
- Yes – on Gilmorehill campus
- Yes – on Garscube campus

Please tell us about the changes to walking conditions you would like to see. Please include specific locations on the campus.
Your answer should be no more than 200 characters long.
Page 6: Effects of the University’s Vehicle Management and Enforcement Scheme

The University launched their Vehicle Management and Enforcement Scheme at the beginning of 2019. University Parking Permits are now issued based on criteria. Details on the scheme can be found on the Car Parking webpages.

Currently, a standard staff car parking permit costs £300 per annum for Gilmorehill and Tay House, and £200 for Garscube. Student car parking permits (valid for Garscube) and all motorcycle permits cost £150 per annum.

Do you think this is ... ?

- Too much
- Just right
- Not enough

If these costs were to increase, how would this affect your decision to apply for a permit in the future?

- Not applicable to me - not interested in a permit
- I would still apply
- I would not apply
- Depends on scale of increased cost

Have you applied for a car parking permit in the latest application round (for the permit scheme launched at the beginning of 2019) ?  🌟 Required
Did you hold a permit before the latest application round?

- Yes
- No

Without a permit, do you still drive your car to the University?

- No - I never drive
- Yes - occasionally
- Yes - frequently
- Yes - always

If you do not hold a campus permit, but still travel by car, where do you currently park?

Is this normally .... ?

- On-street (paid)
- On-street (free)
- Car park (paid)
- Car park (free)

After you park your car off campus, do you ... ?

- Use ‘Park and Ride’ - subway
Use ‘Park and Ride’ - bus
Use ‘Park and Ride’ - train
Walk for the remainder of the commuting journey

How long do you normally walk from where you park your car to your place of work / study?

- Less than 10 minutes
- 10 – 20 min
- 20 – 30 min
- 30 – 45 min
- More than 45 min

What permit type do you hold?

- Standard Permit for any campus or Tay House (including motorcycle permit and ‘Blue Badge’ permit
- Occasional Permit for any campus (including motorcycle permit and ‘Blue Badge’ permit
- Temporary Mobility Permit

As a holder of an occasional permit – do you expect this permit will fulfil your occasional parking needs?

- Yes
- No

Please give reasons, why the occasional permit does not fulfil your needs.
If you want to be entered into a draw for survey incentives, please insert your email address into the textbox provided. You could win one of 2 x £150, 10 x £50 shopping vouchers or one of 10 x £25 National Book Tokens. With entering an email address you give consent to be contacted in relation to the prize draw only. Here again our Privacy Notice.
Thank you for taking part in this survey.