

## Who We Talk To/Who We Work With

We will speak to

- your child's Social Worker
- your child's foster carer
- your child's Health Visitor
- any other people who are involved such as Addiction Workers
- the Children's Panel

Everyone involved will meet at least three times-at the beginning, middle and end of the assessment. You will be present for part of these meetings.

## Directions



Our Shawlands base is located in a house next to Shawlands Academy. You can get there as follows

1. Train from Central Station to Crossmyloof (exit the station, turn right, right again onto Minard Road and then take the first street on your right. Walk down that road until you see

Shawlands Academy on your left, we are next to it).

2. The 34 bus from Govan/ Castlemilk or the 90 service (both stop on Minard Road and Shawlands Academy is a couple of minutes walk from there).
3. Various buses from the city centre, Union Street (3, 38 and 57). Get off at The Granary pub (one stop after Queen's Park). Across from this pub you'll see a large church (Shawlands Kirk). Walk along the right side of the church which is Moss-side Road and we are at the far side of Shawlands Academy.

To get to our Parkhead base get any bus that goes to Parkhead Forge/Cross (e.g. 2 and 61 from Argyle Street). Get off near or walk towards the top of Tollcross Road. You can either walk down Springfield Road and we are the second street on the left, or walk down Helenvale Street, take second on the right, then first left on to East Whitby Street which leads on to West Whitby Street.



## The Family Assessment and Contact Service

### Information for families

Main Administrative Base:

136 Stanley Street,  
**Kinning Park**,  
Glasgow, G41 1JH  
Main phone number 0141 276 6690

53 Moss-side Road,  
**Shawlands**,  
Glasgow, G41 3TP  
Phone 0141 276 6691

0/1, 61 West Whitby Street,  
**Parkhead**,  
Glasgow, G31 4TR  
Phone 0141 556 6428



## Who We Are

The Family Assessment and Contact Service (FACS) work with parents who have a child under five who is in foster care.

Our job is to write a report, called an assessment, which will help your child's Social Work team to make decisions about whether your child should be returned to your care or should enter permanent care (for example, adoption).

We are a Glasgow City Council service and our staff are Social Workers and Social Care Workers.

The way that Glasgow City Council works with children who are in Foster care is being evaluated just now. If your child is aged between six months and five years you will be asked if you want to take part in an evaluation process. You may already have heard about this at your child's planning meeting. Whether you consent to take part in the evaluation or not you will still receive an assessment.

## Our Philosophy

Babies and young children need warm, nurturing and consistent care. We help parents whose children are in Foster care:

- to understand how things that have happened to them in their lives might affect how they look after their child
- to understand how important being a parent is
- to learn ways to make sure that their children are safe and protected.

## The Assessment

Before the assessment can start everyone involved is expected to sign a Working Agreement which sets out everyone's responsibilities, including yours, and what you can expect from us.

The assessment usually takes three months and is made up of three parts:-

1. Observing you and your child having contact. This will normally be once per week and will take place at one of our two bases
2. Interviews with you (normally six) speaking about things like your background, your understanding of your child and why they came into care
3. Looking at information from records and files on your family as well as speaking to other people who have worked with your family. This helps us understand more about you and your child.

At the end of our assessment we will write a report which will include our recommendation about future arrangements for your child's care to make sure he/she gets the best lifelong care.

