

DR HELENE IRVINE'S TALK :GLOSSARY AND DEFINITIONS

Acro- nym	Spelt out	Definition or function
AA	Annual Appraisal	A formal requirement of employment for doctors that has recently expanded in the UK to include a requirement for additional evidence of recognition of trainer status.
AAU	Acute Assessment Unit	A place located near to the ED that has beds and access to investigation and treatment that enables A&E attendances to be assessed and treated for a number of hours or even a short number of days, thereby alleviating pressure on the A&E.
A&E	Accident and Emergency	The collective term for both EDs which address medical and surgical emergencies, and trauma, and MIUs which address minor injuries.
AG	Auditor General	The official who is supported by Audit Scotland who has a statutory role in the impartial reporting on the performance of key services and bodies in Scotland.
BMA	British Medical Association	The official union of the medical profession in the UK that enjoys approximately 80% membership and that is currently negotiating with the SG over a new SAF formula and proposing a new model for general practice. The latter is based on clusters of practices and elevating the role of the general practitioner to that of 'expert medical generalist', advising nurses, AHPs and pharmacists who will increasingly be the first port of call for consultations.
CBF	Cross boundary flow	The movement of patients across health board boundaries for investigation or treatment which can be quite large for some health boards, incoming or outgoing.
CDM	Chronic Disease Management	An area that attracted more attention in the New GP Contract introduced in 2004.
CEO	Chief Executive Officer	The individual in any organisation who has overall lead responsibility and authority.
CF	Change Fund	An additional source of funds, over and above the allocations to health boards and local authority social services, which was aimed at helping CHCPs find innovative ways to prevent unnecessary emergency admissions and lost emergency bed days by the elderly.
CfWI	Centre for Workforce Intelligence	A non-profit organisation set up by the UK government that acts as the key contributor to the planning of future workforce requirements for health, public health and social care in England.
CH CH(C)P	Community Health (and Care) Partnership	As in community health professionals. The partnership that attempted to integrate health and social care services at council or sub-council level and that gradually replaced LHCCs between 2004 and 2007.
CHI	Community Health Index	As in the CHI register, the large dataset that holds details on patients registered with a GP which is used as the source of a denominator for some NRAC, prescribing and SAF analyses.
CoE	Care of the Elderly	A term used by health boards to refer to an area of clinical care or a type of ward.
CPD	Continuing Professional Development	Another requirement of all doctors before they can hope to successfully complete their annual appraisal and revalidation exercises.
CPHM	Consultant in Public Health Medicine	A specialist in public health who starts their five year training programme in public health with a medical qualification with or without an additional specialist qualification.
CPN	Community Psychiatric/Mental Health Nurse	A nurse who has specialised in mental health service provision and who spends most of his/her time in the community but also liaises with hospital mental health services.

CSR	Clinical Services Review	The Clinical Services Review referred to in this work is the one carried out by NHS GG&C from 2012 to 2014 involving a wide range of stakeholders.
DD	Delayed Discharge	An arbitrary label assigned to a patient who is ready for discharge from hospital but whose discharge is delayed because of the inability of other services to provide the necessary support or follow on services at the time they are deemed ready for discharge.
DN	District Nurse	A traditional type of community nurse who historically worked closely with the GP to address the clinical and other needs of patients outside of hospital.
DoH	Department of Health	The government department in England that organises health services for the largest country in the UK and from which much health policy, used by other devolved health departments, flows.
ED	Emergency Department	The type of A&E setting at which traumatic injuries and medical and surgical emergencies are seen and treated on an emergency basis.
GG or GG&C	Greater Glasgow or Greater Glasgow and Clyde	As of 2006, Greater Glasgow, under NHS GG, merged with the Clyde component of Argyll and Clyde Health Board to form a larger board, under NHS GG&C.
GP	General Practitioner	The medically qualified member of the primary care team who undergoes, at least in the UK, a minimum of 4-5 years of clinical training after graduation from a five year undergraduate programme in medical school.
GROS	General Register Office for Scotland	The government run body that organises the decennial Census, registration of births and deaths, etc and publishes a wide range of data. Now called National Records Scotland.
HEAT	Health Improvement, Efficiency, Access and Treatment (Targets)	A core set of Ministerial objectives, targets and measures for the NHS. Progress towards them is measured by the local delivery plan process of NHS Boards.
HCHSs	Hospital and Community Health Services	The large category of health care to which the NRAC allocation formula applies and for which health boards retained full responsibility until the legislation mandating the formation of IAs.
HSCP	Health and Social Care Partnership	The partnership entity that replaced the CH(C)P in 2015.
IA	Integration Authority	The new authority mandated by the Public Bodies (Scotland) Act that will govern the new HSCPs and will come into being 1 April 2016.
IJB	Integration Joint Board	The group of appointed members, both executive and non-executive, who will direct the Integration Authority.
IDZ	Intermediate Datazone	A geographic unit of analysis used by NRAC when calculating the MLC index. An IDZ is made up of a variable number of datazones.
IP	Inpatient	Elective services are made up of outpatient, day case and inpatient episodes of care.
ISD	Information Services Division	The Information Services Division is a division of National Services Scotland, part of NHS Scotland and is responsible for health information, health intelligence, statistical services and advice that support the NHS.
LE	Life Expectancy	A summary figure in years for the average number of years someone can be expected to live, calculated using life tables.
LES	Local enhanced service	One of several funding schemes that supplement GPs' capitation fees.
LHCC	Local Health Care Cooperatives	GP-led bodies that formed in 1999 based on aggregations of several GP practices that were aimed at improving the interface between primary and secondary care and between health and social care services.
LMC	Local Medical Committee	The LMC is a privately run organisation that acts as the representative body for all General Medical Practitioners within a health board area.

MCN	Managed Clinical Network	Linked groups of health professionals and organisations from primary, secondary and tertiary care, working in a co-ordinated manner, unconstrained by existing professional and Health Board boundaries, to ensure equitable provision of high quality clinically effective services throughout Scotland.
MFF	Market forces factor	An adjustment made to the target share by practice for the cost of employing staff, which captures differences in pay rates between areas. This makes little difference in Scotland, playing a far greater role when calculating shares based on the higher wages in London.
MIU	Minor Injuries Unit	The type of A&E setting at which minor injuries such as a non life threatening cut or sprain might be seen and attended to.
MLC index	Morbidity and Life Circumstances Index	A measure of the influence of morbidity and life circumstances on the need for healthcare resources that is an integral part of both the NRAC and the SAF formulas used to calculate target shares of national resources for health boards and general practices respectively. The MLC index is calculated by measuring the slope of a regression line plotted through datapoints at datazone or intermediate datazone level where the y coordinate is the cost of healthcare, and the x coordinate is an objective measure of need, in that unit of geography (NRAC) or for that practice (SAF).
MPIG	Minimum practice income guarantee	An additional funding stream that was devised to help practices remain viable when the new Contract was introduced if the SAF formula and other funding streams did not provide sufficient remuneration. These guaranteed payments are being withdrawn over time.
NGO	Non governmental organisation	Otherwise known as a voluntary sector organisation.
NH/RC	Nursing home/residential care	A range of institutional care that involves a varying degree of health and/or social care for those who are unable to live independently.
NHS	National Health Service	The predominant health provider in the UK, which was created in 1948 by an Act of Legislation and which is guided by a set of principles, one of which is equity: that users should be able to access health care free at the point of delivery on the basis of need.
NRAC	National Resource Allocation Committee	The formula currently used to calculate target shares by health board of the national territorial budget. The NRAC formula is the successor, as of 2007, to the Arbuthnott formula which was the successor, as of 2000, to the SHARE formula.
OOH	Out of hours	That part of the NHS service that enables the public to connect with the NHS after 6 pm and before 8 am via a telephone-based call centre within NHS24 and a GP within the primary care emergency centre.
OP	Outpatient	A description of a type of elective clinical service on offer in the HCHS services, usually within a hospital setting, that is usually precedes an elective inpatient procedure.
PDP	Professional Development Plan	A systematic plan of action for setting and achieving developmental goals that all doctors are required to update on an annual basis as part of their AA requirements.
PTI	Practice Team Initiative	A study of general practice consultation activity across Scotland that was based on weighted sampling using a limited number of practices that ran from 2003/4 to 2012/13.
QOF	Quality Outcomes Framework	A complex system of remuneration introduced in various forms throughout the UK via the New GP Contract in 2004 that is to be redeveloped as of 2016 in Scotland.
RAH	Royal Alexandra Hospital	A hospital managed by NHS GG&C that is in Paisley that was the centre of some media attention in the winter of 2014/15 because of failure to comply with the A&E target.

RCB	Robertson Centre for Biostatistics	A university based research institute within the University of Glasgow from which statistical research-based work can be commissioned by other organisations including health boards.
RCOP	Reshaping Care for Older People	This is a SG programme for change expected to run from 2011 to 2021 aimed at improving the quality of care, while shifting the balance of care for the elderly from hospital to the community.
RoS	Rest of Scotland	The Rest of Scotland, being large and diverse, is used in many of the analyses reported on in this summary because it is regarded as a useful bench mark population, against which to compare GG&C. In any comparison of GG&C vs the RoS, it should be borne in mind that the RoS is less socially deprived but much more affected by problems of remoteness and rurality.
R/R	Remote and rural	Short hand for those factors that result in higher unit costs of providing health care in the remote (island) and rural parts of mainland Scotland.
RTT	Referral to Treatment Time	One of the more important HEAT targets that relates to elective care and is particularly important for cancer patients, who have their own cancer RTT.
SAF	Scottish Allocation Formula	The formula used by the SG to divvy up the global sum for general practice at a practice level, equivalent to the NRAC formula which is used to divvy up the national territorial budget for HCHS and GP prescribing costs.
SCoE	Social Care of the Elderly	The area of social services that addresses the needs of the elderly.
SG	Scottish Government	One of four governments of the United Kingdom, which in Scotland, has responsibility for a range of devolved matters, including health and social care.
SHARE	Scottish Health Authority Resource Equalisation	The original formula used to calculate target shares by health board of the national territorial budget, developed in 1978. The SHARE formula was regarded as generous to health boards with considerable social deprivation because the MLC index was a direct measure of the standardised mortality ratio, bearing little relationship to the ability of such health boards to target services at the social deprived subgroups
SIMD	Scottish Index of Multiple Deprivation	The complex multifaceted classification for measuring social deprivation in a geographic area based on a range of variables measured from the population.
SLA	Service Level Agreement	One of several ways that health boards are able to recoup monies for services rendered for patients that do not reside within their boundary.
SMR	Standardised Mortality Ratio	An index of the mortality experience of a geographic area calculated by dividing the observed number of deaths by the number expected based on a standard population.
SMR01	Scottish Morbidity Record (hospital activity)	The record of a hospital activity the basic unit of which is the episode of care, either elective/planned (daycase or inpatient) or unscheduled/emergency.
SPARRA	Scottish Patients at Risk of Readmission and Admission	A risk prediction tool developed by ISD which predicts an individual's risk of being admitted to hospital as an emergency inpatient within the next year.
SRLTI	Self reported Limiting Long Term Illness	One of many variables measured by the Census which is used by the NRAC formula for hospital and community health services and GP prescribing to measure need when calculating the MLC index.
TAGRA	Technical Advisory Group on Resource Allocation	The multidisciplinary group that advises the SG on modifications to the NRAC formula and oversee the work of the newly formed SAF Review group.

T&C	Terms and Conditions	The specifications within a contract that determine remuneration and working hours etc of a position of employment. In the case of general practice, these are not stipulated as the GP partners are free to decide how they divvy up their practice income and work commitments amongst themselves and any employees.
UCCP	Unscheduled Care Collaborative Programme	Set up in the spring of 2006, these were aimed at improving the quality of care and efficiency of unscheduled care, with a focus on A&E settings and the specific objective of ensuring compliance with the new 4 hour A&E HEAT target that was introduced in December 2007.
WTE	Whole Time Equivalent	An important unit by which to compare manpower trends over time and between regions that converts a headcount to a standardised and comparable measure of employed staff that takes into consideration the number of hours/sessions worked by the staff.