1B Using audio and video to improve student feedback

Presenters: John Kerr, Social Sciences and Caelum Davies, Students' Representative Council

Improving on the student experience is always a priority for the College of Social Sciences, with feedback playing a large part in that. The purpose of this pilot was three fold:

- 1) to continually seek to improve the NSS results
- 2) to explore new ways to enhance the learning experience and improve efficiency
- 3) to work with the SRC on an whole student body issue they are particularly interested in improving

The pilot was undertaken across all five schools within the College with student groups of around 30. Electronic submissions where captured using Camtasia with voice over feedback being applied to create a short video clip for the student to access via Moodle.

This presentation will focus on the way in which the schools undertook this task, along with the processes involved to develop and deliver feedback using this method. We will share student and staff feedback, focusing on time it took to deliver the audio/visual feedback and the student experience.