

Housing-Led Responses to Tackling Anti-Social Behaviour in Neighbourhoods: a Study of Glasgow Housing Association

John Flint

Sheffield Hallam University
Centre for Regional Economic and Social Research
Unit 10 Science Park
City Campus
Howard Street
Sheffield
S1 1WB

Tel: +44 (0)114 225 4680

E-mail: j.f.flint@shu.ac.uk

Co-Author: Suzie Scott (Glasgow Housing Association Ltd)

ABSTRACT

Registered social landlords in Scotland have statutory duties to develop and implement strategies aimed at tackling anti-social behaviour in local neighbourhoods, and an increasing range of legal and non-legal measures available to them to do so. The first part of this paper presents the findings from an evaluation of the Glasgow Housing Association's (GHA's) anti-social behaviour policies and practice. The paper describes the extent and nature of anti-social behaviour in Glasgow. It continues by assessing how the GHA attempts to tackle anti-social behaviour in neighbourhoods through its network of Local Housing Organisations, the services provided by its specialist Neighbour Relations Team and its contribution to Glasgow-wide anti-social behaviour reduction partnerships. The second part of the paper discusses how the GHA has responded to the findings of the evaluation and describes its progress towards developing a Neighbour Relations Strategy and action plan and the challenges it faces in doing so.

Key Words: anti-social behaviour, housing, Glasgow Housing Association