

- Meal Package Details (inc. pricing)

1.1 Duration of Meal Plan: 21 SEP – 11 DEC 2026

1.2 All funds will be pre loaded to an account on the UofG Food App. You must set up your account with the corresponding email address in order to access your funds. We will send you full information on the UofG Food app before it launches in September.

2. Eligibility

2.1. The Meal Plan is available exclusively to:

- Current registered students at the University of Glasgow. or
- Individuals holding an unconditional offer to study at the University of Glasgow who will begin their studies in the upcoming academic period.

3. Description

3.1. The Meal Plan allowance accessible via the UofG Food App provides a monetary balance that can be spent at participating University of Glasgow catering outlets via a QR code.

3.2. This is not a food entitlement and does not guarantee any set number of meals. The monetary balance may be spent at the account holder's discretion up to the allocated value.

3.3. **Evening hot meals can be purchased at the JMS Hub To Go Section up until 6pm;** other outlets do not offer the standard dinner allocation as this is out of their operating hours.

4. Meal Plan Entitlement

4.1. **The purchase options: Available for use across all UofG Food eateries, included weekends. (Tinderbox in the JMS will be open every weekend for hot and cold drinks, snacks & sandwiches)**

- There is a **£720.00** one off payment at point of purchase* This allocates students a **£70.00 weekly allowance.**

4.2. The weekly balance does not rollover to the following week.

*Full payment is due at the time of purchase. Please note there is a small admin charge included in the total price.

4.3. The Semester 1 Meal Plan is valid for 12 weeks: from 21 SEP – 11 DEC 2026. No extensions or rollovers are permitted.

5. Usage

5.1. Meal Plan balances can only be used by the named student who purchased it.

5.2. Balances cannot be transferred, shared, or sold.

5.3. Any balance issues must be reported to campuscatering@glasgow.ac.uk as soon as possible

5.4. Funds remaining on do not rollover

5.5. If you purchase item(s) over the weekly limit, payment upfront for the additional cost will be required.

6. Refunds & Cancellations

6.1

• **Prepaid packages are available to purchase via the payment link upon request. This will be sent by**

campuscatering@glasgow.ac.uk

• Cancellation of a Meal Plan can be requested within 14 days of purchase and full refund given. Any refunds requested thereafter may be declined and pro-rata refunds may be offered under exceptional circumstances.

6.2. No refunds will be issued for unused credit after the validity period ends.

7. Conduct

7.1. The University reserves the right to suspend or cancel a Meal Plan account if misuse, fraud, or breach of these Terms & Conditions.

7.2. Students must comply with all University of Glasgow catering policies while using their Meal Plan balance.

8. Changes to the Scheme

8.1. The University may update or amend these Terms & Conditions at any time.

8.2. Any significant changes will be communicated through the UofG Meal Plan webpage or via associated email.

9. Contact

For support or queries regarding the Meal Plan Card, contact: campuscatering@glasgow.ac.uk