

## Terms & Conditions

### 1. Meal Plan Overview

- 1.1. Summer School meal plans are available to students attending University of Glasgow summer programmes during the 2026 summer period.
- 1.2. Meal plans are available for varying programme durations, including 2, 3, 6, and 8-week stays, depending on the student's attendance dates and accommodation package.
- 1.3. Meal plans are designed to provide a discounted daily meal allowance served from participating outlets on the main campus.
- 1.4. Full payment must be made at the point of booking unless otherwise agreed in writing.

### 2. Meal Plan Card

- 2.1 All Meal Plan cards can be collected from the JMSLH at the World Cuisine counter from 8AM on the Monday of your first week of attendance.
- 2.2. Your student card may be required at the point of purchase or collection.
- 2.3. The Card provides a monetary balance that can be spent at any participating outlet on campus, Monday – Friday.
- 2.4. This is not a food entitlement and does not guarantee any set number of meals. The monetary balance may be spent at the cardholder's discretion.

### 3. Service Times

- 3.1. Standard meal service times are as follows:
  - Breakfast: 8:00am – 10:30am
  - Lunch: 11:30am – 2:00pm
  - Dinner: 4:30pm – 6:00pm
- 3.2. Dinner service timings may be extended for specific groups or programme requirements upon prior request and operational approval.
- 3.3. Packed lunches are available upon request with a minimum of 48 hours notice.

### 4. Meal Plan Options & Pricing

- 4.1. The following meal plan options are available:

**'3-Meals Package' – £25.50 per day**

Includes:

- Breakfast
- Lunch
- Dinner

**'2-Meals Package' – £17.00 per day**

Includes any combination of two meals per day.

Breakfast & dinner, breakfast & lunch **or** lunch & dinner

**'Breakfast Meal Package' – £8.95 per day**

Includes:

- Coffee and hot beverages
- Cooked breakfast items
- Fruit
- Yoghurt bar
- Croissants and pastries
- Additional continental breakfast items

- 4.2. A **'£10 daily allowance'** can also be offered. This allowance can be used across all campus catering outlets on any items.

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### 5. Eligibility

5.1. Summer School meal plans are available exclusively to:

- Students attending approved University of Glasgow summer programmes;
- Associated partner institutions and organised group bookings.

5.2. Students may be required to provide identification, confirmation of attendance, or accommodation details at the point of collection or use.

### 6. Usage

6.1. Meal plans are valid only for the dates confirmed within the student's booked summer programme.

6.2. Meal plans are non-transferable and may only be used by the named student or participant.

6.3. Meal entitlements cannot be exchanged for cash, refunded in part-used form, or carried forward beyond the agreed programme dates.

6.4. Any additional purchases above the meal package allowance must be paid for separately at the point of sale.

6.5. The University reserves the right to amend outlet availability, menus, or service times where operationally necessary.

6.6. Funds remaining on The Card do not rollover to the next day.

6.7. Lost or stolen cards must be reported immediately. Replacement may be issued at the University's discretion.

### 7. Collection & Access

7.1. All Meal Plan cards can be collected from the JMSLH at the World Cuisine counter from 8AM on the Monday of your first week of attendance. Any further details will be communicated to students through their chosen contact method.

7.2. Students are responsible for ensuring they have appropriate identification or access credentials when using their meal plan.

### 8. Refunds & Cancellations

8.1. Cancellation of a Meal Plan can be requested within 14 days of purchase and full refund given. Any refunds requested thereafter may be declined and pro-rata refunds may be offered under exceptional circumstances.

8.2. Once a programme has commenced, refunds will only be considered in exceptional circumstances and at the University's discretion.

8.3. The University reserves the right to cancel or amend meal plan arrangements where necessary due to operational requirements, minimum uptake levels, or unforeseen circumstances.

8.4. No refunds will be issued for unused credit after the validity period ends.

### 9. Conduct

9.1. The University reserves the right to suspend or cancel the Card if misuse, fraud, or breach of these Terms & Conditions is suspected.

9.2. Students must comply with all University of Glasgow catering policies while using the Card.

### 10. Changes to the Scheme

10.1. The University may update or amend these Terms & Conditions at any time.

10.2. Any significant changes will be communicated through via student email.

### 11. Contact

11.1. For support or queries regarding the Meal Plan Card, contact: [campuscatering@glasgow.ac.uk](mailto:campuscatering@glasgow.ac.uk)

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### 12. Miscellaneous

- 12.1. The University of Glasgow and any subsidiary companies reserve the right to amend or withdraw this offer at any time without prior notice.
- 12.2. This offer cannot be used in conjunction with any other promotions.
- 12.3. Any queries, concerns or complaints relating to this offer should be directed to [campuscatering@glasgow.ac.uk](mailto:campuscatering@glasgow.ac.uk). A response will be received within 5 working days.
- 12.4. All menus are subject to change and depending on product and ingredient availability; sample menus should be used as a guide only.
- 12.5. During any unexpected closure of the University (for example due to adverse weather conditions), refunds cannot be offered and meal availability cannot be guaranteed.

### 13. Privacy Notice

- 13.1. Personal data provided during booking will be handled in accordance with the University's data protection policy.
- 13.2. This statement outlines the information gathered during visits to the University of Glasgow's central web servers and explains how this information is treated.
- 13.3. If information is requested through this site, personal data may need to be provided to the University. Where personal data is actively provided (for example by completing a web form), it will only be used for the requested service unless consent is otherwise given at the time of submission.

### 14. Data Protection

- 14.1. The gathering, storage, use, release and disposal of personal information is regulated by the General Data Protection Regulation (GDPR).
- 14.2. The University's policies and guidelines relating to data protection are published by the Data Protection and Freedom of Information Office.

### 15. Freedom of Information (Scotland) Act

- 15.1. The records of the University of Glasgow are subject to the Freedom of Information (Scotland) Act 2002.
- 15.2. The Act gives individuals a general right of access to recorded information held by the University, regardless of age or format.
- 15.3. The University's policies and guidelines relating to the Freedom of Information (Scotland) Act 2002 are published by the Data Protection and Freedom of Information Office.

### 16. General

- 16.1. Version 2.0 – August 2025.
- 16.2. Any enquiries should be directed to [\[campuscatering@glasgow.ac.uk\]](mailto:campuscatering@glasgow.ac.uk)(mailto:campuscatering@glasgow.ac.uk).
- 16.3. These Terms and Conditions apply to the University of Glasgow Meal Plan scheme.