



University
of Glasgow

University of Glasgow Security Strategy

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Version Control

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Strategic Context

World Changers Together

Our vision is to be The World-Changing University

Our purpose is transforming lives through ideas and actions

Our mission is to be bring a community of world changers together

Vision in action

Inspiring people

Global perspective

World-Class research

Lasting impact

Outstanding teaching

Life-changing experiences

Estates Directorate Strategy 2025

As a Directorate, we are entrusted with an historic and beautiful estate: to honour and conserve its legacy for future generations whilst creating the very best facilities for our world-changing researchers along with learning and teaching spaces to inspire our future world changers.

We are committed to enhancing the experience of our students and staff through the services we deliver and the spaces we provide.

Estates Culture

Sustainability Theme

People Theme

Custodianship Theme

Space Theme

Digital Theme

2025 Security Strategy

Aims

To reduce crime, opportunities for crime, and fear of crime and deliver an environment in which students and staff can study, work and live safely.

To mitigate risk of terrorist incidents and ensure counter-terrorism plans and training are completed to adhere to relevant and ongoing legislation.

To provide an excellent, highly skilled team of empowered security professionals, who represent the community they serve, and are trained in compliance with British Standards.

To develop fully integrated and operate fit-for-purpose security systems to ensure the security of staff, students and University of Glasgow activities worldwide.

To develop and invest in our people, growing skills and competencies through a comprehensive training programme including bespoke subjects relating to crime and counterterrorism.

To streamline, simplify and refine our policies, processes and systems to achieve maximum effectiveness and efficiency.

To utilise the latest security technology to complement the delivery of the security provision.

Themes

Theme 1 - Leadership and Management

We will:

- Provide a team of highly motivated, well-trained, professional Security Officers (BS7499)
- Provide a highly experienced Management Team who understand and contribute to delivery of the University Strategy
- Develop a Key Performance Indicator (KPI) system where applicable, setting targets to drive performance and continuous improvement

Theme 2 - Security Culture

We will:

- Work pro-actively to enhancing the University security culture while embracing its transparency and inclusion expectations
- Provide training and talks and support initiatives throughout the University to build relationships, raise awareness and support a positive security culture

Theme 3 - Operational Support

We will:

- Protect people and property through practical security measures and fit-for-purpose security systems
- Provide a 24-hour central point of contact for security advice and assistance
- Provide first line support and management of all major incidents until transfer to appropriate specialist teams or agencies

Theme 4 - Crime Prevention/Detection

We will:

- Encourage and support safe and secure working practices
- Provide information on security and personal safety
- Investigate all criminal incidents and where appropriate provide evidential material to the Police authority
- Carry out a program of Security Surveys and Risk Assessments
- Provide training and advice for university groups and colleagues to support crime reduction
- Use data to support operational patrolling of the university estate.
- Promote technology including safety apps to drive the “safe campus” message.
- Support Student Services and other colleagues by triaging, signposting and “safeguarding” students when in crisis.

Theme 5 - Partnership Working

We will:

- Work with Police authority, law enforcement and other agencies to achieve common goals
- Develop a positive network with peer organisations and local authorities to support our work
- Work with government agencies