

# Democratic Discourse in the Age of Platforms:

*Lessons from Canadian Political Subreddits*

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Valérie Kindarji, doctoral researcher



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## Research Agenda

Why are democracies—theoretically resilient systems of government—concerned about disordered information?

Argument: Disordered information exploits vulnerabilities in democracies' **inherent characteristics**—the free market, free marketplace of ideas, and cumbersome bureaucracy.

Output: Providing actionable **policy recommendations** for modern democracies to tackle the threat of disordered information.



### Paper 1: Democracies and **Free Market Principles**

- Investments in digital technologies vs. digital literacy

### Paper 2: Democracies and the **Free Marketplace of Ideas**

- Passive outsourcing of the public square and interpersonal trust

### Paper 3: Democracies and **Cumbersome Bureaucracy**

- The link between institutional trust and digital government



## Democracies and the Free Marketplace of Ideas

### What we know:

- Political economy of disordered information
- Increasing polarization
- Declining rates of interpersonal trust
- Contraction of the physical public square
- Expansion of the virtual public square

### What we don't know:

- How does the built environment of social media platforms impact discourse?
- How do these interactions shape our second-order beliefs?

### How disagreements about COVID-19 have driven families, friends apart



'I don't get to talk to my baby brother anymore,' says Sask. woman

Theresa Klem · CBC News · Posted: Feb 13, 2022 4:00 AM EST | Last Updated: February 14, 2022



More than 31 per cent of respondents in a recent Saskatchewan survey said they have reduced contact with a friend or family member over the past year because of differing views or opinions. (Alejandro J. de Parga/Shutterstock)



## Case Selection

### Canada:

Previous research  
Political context—Trudeau and the U.S.  
Language and Familiarity  
Bill C-18 *Online News Act*

### Reddit:

Long-form responses  
Friction  
Renewed activity



Screenshot from the *Hill Times*, published March 7, 2022



## Methodology

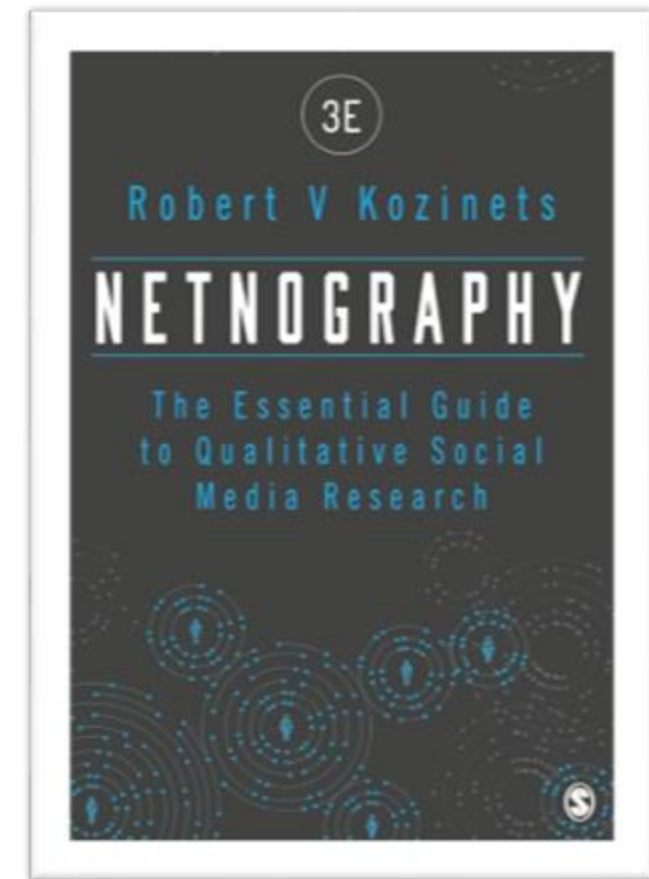
“**Netnography** is a form of qualitative research that seeks to understand the cultural experiences that encompass and are reflected within the traces, practices, networks, and systems of **social media**.” (Kozinets, 2020)

Cultural focus

Social media data

Immersive engagement

Netnographic praxis



# Netnography Movements

- 1 **Initiation:**  
plan the study, hone the RQ
- 2 **Investigation:**  
localize and interpret OTs to find the site
- 3 **Immersion:**  
learn new language, rituals, IDs, stories
- 4 **Interaction:**  
immersion or engagement?
- 5 **Integration:**  
iteration, depth of cultural understanding
- 6 **Incarnation:**  
communication of the RP

```
# -*- coding: utf-8 -*-  
Created on Tue May 6 10:01:55 2025  
@author: valeriekinderji  
#  
import praw  
from datetime import date  
  
# Reddit API credentials (keep these secret)  
CLIENT_ID = '  
CLIENT_SECRET = '  
USER_AGENT = 'daily_top_scraper by /u/No_Grapefruit_Pls'  
  
# Connect to Reddit  
reddit = praw.Reddit(  
    client_id=CLIENT_ID,  
    client_secret=CLIENT_SECRET,  
    user_agent=USER_AGENT  
)  
  
# List of subreddits  
subreddits = ['canada', 'onwardforthee', 'canadapolitics', 'canadian', 'canada_sub']  
results = {}  
  
# Scrape top 3 daily posts from each subreddit  
for sub in subreddits:  
    top_posts = reddit.subreddit(sub).top(time_filter='day', limit=3)  
    results[sub] = [(post.title, post.url, post.author, post.score, post.num_comments) for post in top_posts]  
  
# Save results to a dated text file  
today = date.today().isoformat()  
filename = f'reddit_top_{today}.txt'  
  
with open(filename, 'w', encoding='utf-8') as f:  
    for sub, posts in results.items():  
        f.write(f'### r/{sub} ###\n')  
        for i, (title, url, author, num_comments, score) in enumerate(posts, start=1):  
            f.write(f'{i}. {title}\n{url}\n{author}\n{score}\n{num_comments}\n\n')  
print(f'The posts saved to {filename}')
```

Custom reddit scraper, using Python on Spyder 6



## Netnography on reddit

**RQ:** *How does the built environment of reddit impact Canadian political discourse?*

Searching, Scouting, and Reconnoitering

Top **3** posts, **last 24 hours:**

r/Canada

r/OnGuardForThee

Research Parameters

Systematic data collection

Data scraping challenges



Screenshot of r/Canada taken on 02-June-2025



# Immersion Journal

**Immersion:** 18h20mins

**Data collection:**

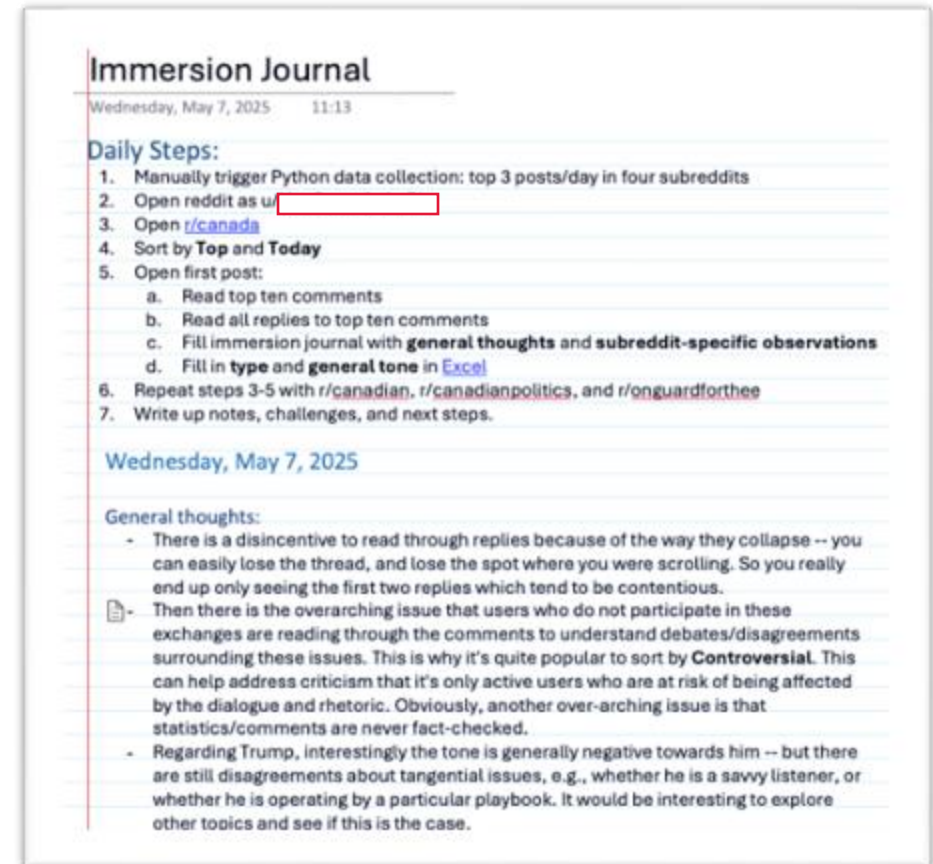
posted date, subreddit, title, type, user, upvote count, comment count, u:c ratio, URL

**Observations:**

culture of respect and empathy  
benefit of nuance  
search for friction  
stunted conversations (unanswered challenges)  
award system and commenting tree



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Screenshot of immersion journal from 07-May-2025





## Challenges & Next Steps

### Challenges:

- the search for **friction**
- what is political?
- bots
- subreddit culture
- research density: > 3x data collection
- conversion into temporal comparative analysis

### Bringing it back to **democracy**:

- Contraction of the public square
- Learning from street epistemology, collaborative decision-making
- Problematizing existing theories (Beyer, 2014; Forrestal, 2019)



## Thank you!



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@valeriekindarji



valerie.kindarji@utoronto.ca