Introduction to the

Lean Canvas

Lissa Herron lissa.herron@convergechallenge.com

Sheik Malik sheik.malik@convergechallenge.com

Maisie Keogh maisie.keogh@convergechallenge.com



Our track record



The power of

collaboration

Converge is funded by the Scottish Funding Council, Scottish Universities and a network of strategic and professional partners.



Converge competitive programme



Key elements of the

programme

- Business training
- Funding
- Connectivity
- Validation



What is the business model canvas?

- Invented by Alexander Osterwalder to have quick visual of business model
- Flexible and easy to change, unlike 20+ page document!

The Business Model Canvas		Designed for:		Designed by:		Date:	Version:
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Cost Structure			Revenue Streams				



What is the lean canvas?

• Adapted from BMC by Ash Maurya to be more entrepreneur-centric



Robbie Norval

Lingo Flamingo

Impact Challenge 2015 Runner up



Where did this idea come from?

- Dementia represents a huge healthcare, social and emotional burden for patients and their families
- Being bilingual and learning foreign languages are show to have protective effects and delay dementia by up to 5 years

What was the solution?

A social enterprise with a two-sided business model

- Adults pay for innovative language classes at the Lingo Flamingo Language Nest/Zoom
- Profits subsidise classes delivered into care homes and community centres for older adults

THE PROBLEM & THE SOLUTION

Ideas usually* come by finding a problem to solve

*Sometimes you find something interesting and go looking for a problem it solvesany examples?







First steps

Proof of concept

• Built platform to facilitate own research

• What can we do with this cool thing?

 Other researchers found it so useful they were willing to pay for access



Back to Lingo Flamingo



Customer vs User B2C *vs* B2B Customer segments



Consider:

- Who needs/wants this
- Who can/will pay for it
- What the pain points/motivations of the people/organisations who would buy it are
- Creating customer profiles for potential customers



https://www.strategyzer.com/library/ the-customer-profile

YOUR COMPETITIVE ADVANTAGE

What's your advantage over your competition? (e.g. IP) Don't forget to mention YOU!



Consider:

- What customers are currently doing to solve the problem (status quo)
- Who else is providing solutions in this space (direct or indirect competition)
- How your solution compares
- Creating a feature comparison chart for easy visualisation

		You	Competitor 1	Competitor 2	Competitor 3
CONVERGE	Feature 1	~	\checkmark	×	\checkmark
	Feature 2	✓	×	~	\checkmark
	Feature 3	✓	✓	✓	×
	Feature 4	✓	×	\checkmark	\checkmark

YOUR UNIQUE VALUE PROPOSITION

Clear articulation of problem + solution + your added value

What are the benefits a customer will gain by coming to you?



Consider:

- How you articulate what you offer
- What you offer that relieves pains
- What you offer that provides additional gains
- Creating a Value Proposition Canvas to go with your customer profiles



https://www.strategyzer.com/library/the-valueproposition-canvas



Lingo Flamingo exists to make language learning interactive and accessible [...] because we want everyone to experience the joy of learning a second language and to gain from the health benefits of bilingualism.

We do this by offering unique foreign language classes to older adults and to those living with dementia in care homes, day centres, and community locations across Scotland.





How do you:

- interact with your customers?
- make your customers aware of your existence?
- let your customers assess your offering?
- sell to your customers?
- deliver to your customers?



YOUR METRICS

How will you know when you have achieved success?

Metrics should be measurable & actionable

Different metrics for different stages



COST STRUCTURE AND REVENUE

How much money do you need to run the business and make a profit?

How do you bring that money in?



Conclusions



