First Line Management Programme 2017-2018

Who is this programme for?
If you are a first line manager responsible for supervising staff and spend significant time on management activities such as planning and organising the work of others, this programme aims to develop your management skills and practice.

Programme structure:

Launch Event (Wednesday 27th September, 09:30-10:30)
A one hour, introductory session provides you with an overview of the programme and an opportunity to explore and discuss the role of the first line manager.

ILM Induction Event (Wednesday 27th September, 10:30-11:30)
A one hour session covers the additional requirements for the ILM Award including attending tutorial support sessions and undertaking ILM set knowledge assessments in some topic areas.

Courses:
Understanding Negotiation & Networking in the Workplace (Friday 13th October, 09:30-16:30)
This course will help participants develop knowledge of how to influence and negotiate with others to achieve objectives. It will also aim to give line managers an understanding of the value of networking in the workplace.

Planning Change in the Workplace (Monday 27th November, 09:30-16:30 including ILM tutorial, if applicable, 09:00 – 09:30)
This course is for line managers to develop skills to be able to plan change in an organisation. The course will look at the forces for change in an organisation and equip managers with the knowledge to identify and plan change in an organisation.

Understanding Leadership in the Management Role (Tuesday 5th December, 09:30-16:30 including ILM tutorial, if applicable, 09:00 – 09:30)
This course aims to help participants develop an understanding of leadership and management and gain an understanding of own leadership and management style and its impact on the team, colleagues and peers in the workplace.

Action Learning Sets (Tuesday 31st October, Wednesday 10th January and Wednesday 14th February (09:30-13:00)
Action learning is an organisational development tool to promote your learning from the programme. It helps to build new competences, find alternative solutions to challenges and allows you to test out new ways of thinking with your peers.