1. Why has the University introduced this?

The University wishes to broaden the range of services for staff to include access to loans.

Participation is solely the responsibility of the employee with the University not able to endorse whether this is the right product for your circumstances.

The University is not liable for any loans taken out through this scheme.

The University does not receive any benefit from loans taken with Neyber.

2. What is the eligibility criteria?

By applying for a loan with Neyber you are providing authorisation for the University to verify personal details in order for your application to be processed. These details include, but are not limited to, confirmation of salary, employment status, and length of service.

Full details can be found on: Neyber Portal

3. How do I apply?

Neyber Portal

4. When will my first salary deduction be made?

Applications approved by the 5th of the month will have their first deduction from salary made in the same month.

The University can’t guarantee any applications made on the 2 working days preceding the 5th of the month will be approved in time for deductions to be made in the same month, particularly in the event that further verification is required, e.g. incorrect data provided in the application.

5. Will the University be informed of the amount I have borrowed?

No, the University will be advised on a monthly basis the deductions to be made against each employee who has received a loan from Neyber.

6. What if I go onto unpaid leave such as sickness/maternity leave or are unable to maintain salary deductions?

You will still be liable to continue deductions during this period and should contact Neyber directly to discuss further.

Further details can be found on: Neyber Portal

7. Who should I contact if I have any queries?

For queries surrounding your loan, including problems with repayments contact Neyber: Neyber Portal

For queries surrounding verification of personal details contact HR Performance Pay and Reward: hr-ppr@glasgow.ac.uk

8. What happens if I leave?

You will still be liable for the repayment of the outstanding loan and should contact Neyber directly to discuss further: Neyber Portal