Welcome

A warm welcome to the University of Glasgow. We’ve put together this guide to ensure that you have all of the essential information you’ll need before you get here and to enable you to make the most of your time once you arrive.

We have also included a checklist to make sure that you are well prepared, as well as highlighting important contacts so you know how to contact the right people to help with your questions.

If you would like to talk to a current student before you get here or once you have arrived then please visit www.glasgow.ac.uk/askastudent. We have students from many different countries studying a variety of courses who will be happy to answer any of your questions.

For further information, check out our website at www.glasgow.ac.uk/newstudents and range of mobile apps at www.glasgow.ac.uk/apps

Interact with us

glasgowuniversity /GlasgowUni /uniglasgow /universityofglasgow

Contents

<table>
<thead>
<tr>
<th>Contents</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcome</td>
<td>3</td>
</tr>
<tr>
<td>Arriving in Glasgow</td>
<td>4</td>
</tr>
<tr>
<td>Arrival on Campus</td>
<td>5</td>
</tr>
<tr>
<td>Support for Students</td>
<td>6-7</td>
</tr>
<tr>
<td>Campus Map</td>
<td>8-9</td>
</tr>
<tr>
<td>Student Life</td>
<td>10-11</td>
</tr>
<tr>
<td>International Orientation Programme</td>
<td>12</td>
</tr>
<tr>
<td>Checklist</td>
<td>15</td>
</tr>
</tbody>
</table>

www.glasgow.ac.uk/newstudents

Becoming a student of the University

Registration
All students are required to register online before the start of their programme using MyCampus – the University’s student information system.

You will receive an “Access to your Student Account” email in advance of your programme start date.

Once you have received this you should complete as much of registration as you can in advance of coming to Glasgow.

The steps are:
Step 1: Check Email
Step 2: Access MyCampus
Step 3: Academic Registration
NOTE: You may start Enrolment any time after completing Step 3.
Step 4: Financial Registration
Step 5: Student Visa Check-in (International Students Only)
Step 6: Collect ID card

To find out more go to www.glasgow.ac.uk/registration

Student ID Cards
Your Student ID card grants you access to University facilities such as the library and sports facilities, and will entitle you to student discounts in a wide variety of shops, bars, cinemas and online.

Your ID card will be available for collection once you are fully registered.

To find out more go to www.glasgow.ac.uk/registry/support/documents

Enrolment
Most students are required to enrol online through MyCampus: Enrolment is the process for selecting courses and classes, in line with your Plan requirements, which will suit your curriculum and fit your timetable.

To find out more go to www.glasgow.ac.uk/enrolment
Arriving in Glasgow

Arriving by air: Glasgow International Airport
A taxi into Glasgow will cost about £25 and the journey takes approximately 20 minutes. Travelling by bus is a cheaper alternative, but may be less convenient, particularly if you have a lot of luggage. Buses run every 10 minutes during the day and will take you into the city centre. The cost is £6.00 for a single ticket. You should then take a taxi to your residence from the city centre – the journey will cost approximately £8. For more information on Glasgow Airport transport links visit www.glasgowairport.com

Arriving by air: Glasgow Prestwick Airport
There is a regular train and bus service to Glasgow city centre from Glasgow Prestwick Airport. The journey will take about an hour. If you show your flight ticket when buying your train ticket, you will receive a 50% discount on the standard train fare. For details of timetables and costs, visit www.glasgowprestwick.com

Arriving by air: Edinburgh Airport
There is a regular bus service to Glasgow city centre from Edinburgh Airport which takes about an hour. For information on timetables and prices, visit www.edinburghairport.com

Arriving by train
There are Intercity train links from all major cities with frequent services from Edinburgh (50 minutes) and London (4.5 hours). There are two city centre stations: Glasgow Queen Street and Glasgow Central (served by Buchanan Street and St Enoch underground stations respectively). Timetables can be found at www.travelinescotland.com

Arriving by bus
Buchanan Bus Station is the main terminus for long-distance coaches. Timetables can be found at www.travelinescotland.com

Arriving by road
Visit www.transportdirect.info for maps and directions.

International Students
From 7 to 9 January 2015 the University of Glasgow Welcome Team for international students will be based at the Welcome Desk on Level 1 of the Fraser Building (see map, pages 8–9), from 0800 to 1700. If you need any help or information, please visit the International Welcome Team who will be able to offer advice or contact another service on your behalf. Outside these times, staff at the Gatehouse opposite the John McIntyre Building (see map, pages 8–9) which is open 24 hours a day, will be able to help with any emergency situations.

Arrival on Campus

Accommodation
University contracts begin on 31 December. If you need accommodation earlier than 31 December please complete the pre-term booking form, details of which will be included with your accommodation offer.

If you have any questions regarding accommodation please email: accom@glasgow.ac.uk
Phone: +44 (0) 141 330 4743 or visit: www.glasgow.ac.uk/residential

Private Accommodation
If you are looking for private accommodation, it is recommended that you use PAD (Private Accommodation Database), which is a centralised database of private sector accommodation available for rent to students. We would also advise you to organise some accommodation before you get here. The website can be found at www.glasgowpad.org
The University has a wide range of services available to help students with academic or personal issues or just to give some advice and guidance.

The Student ServicesEnquiry Team
The Student ServicesEnquiry Team, located on Level 2 of the Fraser Building, is your first step to Student Services at the University of Glasgow. The Student Services Enquiry Team can assist you with any questions you may have on your registration and enrolment. To find out more about the Student Services Enquiry Team go to www.glasgow.ac.uk/sset

International Student Support
The International Student Support team provides a dedicated advisory service for international students on non-academic and welfare matters including immigration, employment and finance. The team also runs the International Family Network, specifically for international students with families www.glasgow.ac.uk/international/support/familynetwork and the International Orientation and Welcome Programmes. Find out what else the service offers at www.glasgow.ac.uk/international/support

Counselling & Psychological Services
The Counselling & Psychological Service is a free, confidential and professional service for students. Get in touch to arrange an appointment to discuss your concerns with one of our qualified counsellors: www.glasgow.ac.uk/counselling

Disability Service
This is an information, advice and assistance service for disabled students, disabled applicants and for University staff working with, and for, disabled students and applicants. To find out more go to www.glasgow.ac.uk/disability

Student Learning Service
The Student Learning Service (SLS) provides advice and guidance on academic skills to all undergraduate and taught postgraduate students. It can help you develop your academic skills during your time at the University through workshops, in-course skills sessions and one-to-one appointments. Popular topics include:
- essay and report writing
- note making
- communication skills
- exam revision
- critical analysis
- time management.

To find out more about the service go to www.glasgow.ac.uk/sls

Computing and IT
You will receive an “Access to your Student Account” email in advance of your programme start date which will contain details of how to access your student account - your Glasgow Unique Identifier (GUID) and your temporary password. Please also visit www.glasgow.ac.uk/it/forstudents for all your computing needs, the latest information and IT help.

Library
The library has over 800 computers, 2.5 million books and 35,000 e-journals. Opening times are among the best of UK universities, opening 361 days a year from 0715 to 0200. There are 2,500 study spaces and a recently refurbished social learning space with a popular café on level 3. Find out more at www.glasgow.ac.uk/library. You can search for resources and check PC availability and opening times using the app, www.glasgow.ac.uk/library/mobile

Careers Service
The Careers Service is located in the Fraser Building and offers support to students as well as an abundance of career and networking opportunities. These include:
- One-to-one coaching
- A rolling programme of employers on campus from October to December
- Careers Fairs and Virtual Fairs
- Skills and Employability Workshops
- Club 21 Internships

For more information go to www.glasgow.ac.uk/careers

Sport & Recreation
More students participate in our sports and recreational activities than at nearly any other university in the UK. For £60 per year, students have access to two facilities, 50+ exercise classes each week, 47 sports clubs, drop-in activities, therapies, discounts and special activities throughout the year. Find out what’s on at www.glasgow.ac.uk/sport

Use the Student Services WebApp at www.glasgow.ac.uk/sapp to access online services on your mobile including:
- PC availability
- Library resources
- What’s on at Sport & Recreation
- Class timetable & roomfinder
- Moodle 2

Find more useful apps at www.glasgow.ac.uk/apps
Campus Map

Key:
- B: Bus stop
- M: SRC Minibus
- X: Catering facilities
- £: Cash machines
- #: Central PC Cluster
- M: Hunterian Museum
- G: Hunterian Gallery
- HM: The Mackintosh House
- VC: Visitor Centre
- ZM: Zoology Museum

For more maps visit: www.glasgow.ac.uk/about/maps

Fraser Building
- Careers Service
- International Student Support
- Registry
- Residential Services
- Student Services Enquiry Team
- Study Abroad Office

Library
- Library
- IT Helpdesk

West Quadrangle
- Interfaith Chaplaincy
- Interfaith Room
- The Gilchrist Postgraduate Club
- University of Glasgow Memorial Chapel

Southpark Avenue
- Counselling & Psychological Services
- Disability Service
- Recruitment and International Office

Stevenson Building
- Sport & Recreation

Oakfield Avenue
- Glasgow University Sports Association
- Mature Students Association

McMillan Round Reading Room
- Student Learning Service

John McIntyre Building
- The Students’ Representative Council (SRC)
- GUSRC/University Welcome Point

Find buildings, PCs and classrooms using the Student Services WebApp: www.glasgow.ac.uk/sapp
Students’ Representative Council (SRC)
The SRC helps to ensure your time here is as enjoyable, safe and interesting as possible. The services provided include:
• An Advice Centre for students to help you deal with any issues you have whilst at university or any you think you might have if you're planning on coming here. Check out www.glasgowstudent.net/advice
• Student Volunteer Support Service which offers a variety of student volunteering opportunities
• Nightline which is a confidential listening and information service for all students of the University. Find it at www.glasgowstudent.net/services/nightline or by phoning +44 (0)141 353 1050
• Jobshop which links our students with part-time job opportunities. All the information you need is at www.glasgowstudent.net/services/jobshop
• Free minibus service to transport students from campus to halls of residence: www.glasgowstudent.net/services/minibus
• Second-hand bookshop

You can find out more about all of the services on offer at www.glasgowstudent.net

Student Unions
Glasgow is unique in that it has two student unions each with its own personality and facilities:
• The Glasgow University Union offers the Beer Bar, Subway, coffee shop, two libraries, a snooker hall, pool tables and general shop as well as regular events including quizzes and open mic nights. Visit the website at www.guunion.co.uk
• The Queen Margaret Union offers live music entertainment including a variety of local bands, club nights, a shop, food outlets as well as laundry and shower facilities. Further information is available at www.qmu.org.uk

The Gilchrist Postgraduate Club
The Gilchrist Postgraduate Club is an exciting, dedicated space for postgraduate students and University staff for both studying and socialising. Find out more at www.gilchristpgclub.org

Glasgow University Sports Association
GUSA works with Sport & Recreation to deliver high-quality student sport opportunities to the University. The student executive and volunteers work hard to ensure students have access to the best exercise classes and sports clubs and can compete at all levels of University sport. Find out more at www.glasgow.ac.uk/gusa

Clubs and Societies
With over 120 clubs and societies, there really is something for everyone. Joining a club is a great way to make friends across the university whilst doing something you love! You can find out more about the clubs and societies at www.glasgowstudent.net/clubs

Study Abroad
You can gain international experience whilst you are here and study overseas for a semester or academic year via our Study Abroad & Exchange programme. Destinations range from Australia, New Zealand and the USA to Europe. To find out more go to www.glasgow.ac.uk/abroadexchange

Part-time work
If you are looking to work when you are here then you can find part-time work at Jobshop. If you are an international student please ensure you comply with your visa conditions – for guidance see www.glasgow.ac.uk/international/support/employmentduringstudy. Find out more about part-time work at www.glasgowstudent.net/services/jobshop

Interfaith Chaplaincy
The Chaplaincy provides spiritual support and facilities for students and staff. Services include the daily 10 minute morning service at the Memorial Chapel (0845, Monday to Friday during semester time) led by students and staff. It also hosts a number of music concerts and art exhibitions throughout the year. There is also a variety of prayer and reflection spaces across the campus. To find out more about the Chaplaincy visit www.glasgow.ac.uk/chaplaincy

Healthcare
If you are a full-time student at the University you are eligible for medical treatment under the NHS (National Health Service). You are advised to register with an NHS medical practice as soon as you can. You can browse for GP surgeries and Dentists at www.nhs24.com/FindLocal. There is a GP surgery and pharmacy located in the Fraser Building.
International Orientation Programme

To help you settle in as quickly as possible there are a variety of events taking place which will give you the opportunity to find out more about the University, get to know the city of Glasgow and, more importantly, meet lots of new people!

The International Orientation Programme is open to all new undergraduate and postgraduate students from outside the United Kingdom who have been accepted to the University of Glasgow from January 2015. The programme will run from 7 to 9 January. Admission to all events is free but due to the popularity of certain events places may be limited. To find out more and secure your place go to www.glasgow.ac.uk/orientationarrival and register by Wednesday 17 December. Once you have registered for Orientation your attendance and choice of event/trip will be confirmed online - please print out a copy of this to bring with you when you collect your welcome pack on Wednesday 7 January from the Welcome Desk on Level 1 of the Fraser Building (details of specific times to collect your Arrival Pack are in the Orientation programme at www.glasgow.ac.uk/orientationarrival).

If you have any queries about the International Orientation programme before arrival, please contact internationalstudentsupport@glasgow.ac.uk

Please find below a sample of the types of events that will take place:

**Welcome & Introduction to the University of Glasgow / Information on Class Registration**
Staff from International Student Support and the Study Abroad & Exchange team will provide you with a variety of useful information about living and studying in Scotland. This event is for Study Abroad & Exchange and Erasmus students. See the full programme at www.glasgow.ac.uk/orientationarrival

**Campus and local area walking tour**
Get your bearings with a short tour around the immediate University area.

**Glasgow City Bus tour**
Explore Glasgow on an open top bus tour and discover the sights of one of Europe’s most vibrant, dynamic and stylish cities. A tourist guide will provide a commentary and the tour will last approximately two hours.

**International social event**
Come and meet other new students by joining us in the Bute Hall for a social evening with Scottish music, dancing and light refreshments.

**Information Fair**
Got a question? Have it answered at the Information Fair. Meet representatives from SPT (Glasgow’s transport authority), Police Scotland and other external services. University support services attending will include: International Student Support, Counselling & Psychological Services, Barclay Medical Centre, Careers Service, Student Learning Service, Language Centre, Student Disability Service, Residential Services, SRC Advice Centre, Sport & Recreation, Student Services Enquiry Team, Library and IT Services.

‘Enjoy every minute of it! You’re going to meet lots of people from all over the world on your course, in halls of residence and in sports clubs and societies.’
Veer Shah from Kenya studied Medicine
To make your transition as smooth as possible, use the checklist below as a guide as to what to do and when.

If you are an international student make sure you have everything ready for arrival in Glasgow using our pre-departure checklist online at www.glasgow.ac.uk/orientationarrival/checklist

Before Arrival:
- Register and enrol online
- Book accommodation and make any necessary advanced payments
- Arrange your travel to Glasgow

Ensure that you bring:
- Confirmation of who will be paying your tuition fees, if you are not paying them yourself
- Your offer letter from the University
- Relevant medical records and details of any existing medical conditions
- Accommodation contract or details of where you will be staying

After Arrival:
- Register and enrol online (if you have not already done so)
- Attend your College and programme inductions
- Familiarise yourself with campus and the local area
- Register with a doctor – if you are new to Glasgow
- Check out the Orientation Programme (for international and EU students)

And finally, join in and have fun!