Working in partnership to provide the best support and facilities for you.

We can offer a range of provisions and specialist support to:
* Any registered student of the University with a disability.
* Any potential student of the University with a disability.
* University Staff with a disability.

If you require this leaflet in an alternative format, please contact the service below.

Disability Service
65 Southpark Avenue
Glasgow
G12 8LE

Tel: +44 (0)141 330 5497
Text: +44 (0)7500 160 793
Fax: +44 (0)141 330 4562
Email: disability@glasgow.ac.uk

Make an appointment using our online booking form at: www.glasgow.ac.uk/disability/
We welcome enquiries from students with dyslexia, chronic medical or mental health conditions, sensory impairments or access difficulties.

We encourage you to disclose any disability or medical condition to ensure that appropriate support is arranged for you. This could include access, examination and study arrangements.

All information disclosed to us about your disability or medical condition will be treated as ‘sensitive personal data’ as defined by the Data Protection Act (1998), and will not be passed on to a third party without your explicit signed consent.

We liaise closely with Residential Services to co-ordinate appropriate allocation of accommodation where there is a disclosed disability related need. Residential Services ensure that appropriate support is available within accommodation for students with disabilities and certain medical conditions. Further information is available on application.

The Disability Service can offer the following services:

**Pre-Entry Advice**

Our service participates in University Open Days and in Applicants’ Visit Days. Prospective students will be given a warm welcome and will be able to obtain initial information about the support available for their needs while on course. For those who require a more confidential chat, a private interview can be arranged on request.

We can arrange a fully co-ordinated pre-entry visit with advice on Accommodation, the Library, Assistive Technology and meetings with relevant Academic Schools for those with more complex needs. Please contact our office for further details or to arrange a pre-entry visit.

**Campus Accessibility**

Our service works with colleagues in Estates & Buildings to address physical access issues around campus. All main lecture halls have lift or ground floor access. Academic Schools always offer a choice of locations for tutorials which includes accessible venues. Mobility Scooters are available for loan on a daily basis for those who have difficulty moving between locations on campus. For students with a physical access query a direct contact to Estates and Buildings is available at: physicalaccessissues@glasgow.ac.uk.

The University also has a Campus Infrastructure Liaison Group (CILG) which meets on a term basis and disabled students are represented on this committee. Specific information about the accessibility of campus can be found at: www.glasgow.ac.uk/about/accessibility.

**Assistive Technology**

The Disability Service arranges evaluation and training sessions for students who have assistive technology requirements.

Assistive software packages can be provided and most of these are available on the University network. Advice on training in assistive software or on IT quotes for DSA claims is also part of the service we offer. A loan pool of equipment is available for those who require such a service.

**Dyslexia Screening and Assessments**

For students who have dyslexia and require an updated psychologist’s assessment we offer access to the services of a Chartered Educational Psychologist experienced in assessing the needs of adults in Higher Education.

For those who feel they have study difficulties, which may be linked to undiagnosed dyslexia, we offer a diagnostic screening service which is free of charge. A referral can then be arranged for an assessment with the Educational Psychologist, if appropriate. A disability adviser who is an appropriately qualified dyslexia specialist sees all students who refer with such difficulties.

**Liaison with Academic Schools**

Our service works closely and successfully with Academic Schools and Advisers of Studies to support disabled students. Each School has a Disability Co-ordinator (DC) responsible for addressing and promoting the needs of disabled students.

**Referral to Other Support Agencies**

Our service is part of a network of support services within the University. We refer students to other services including Chaplaincy, Counselling and Psychological Services, Careers, Library, IT Services, Equality and Diversity Unit and Student Learning Service. We also work closely with external support agencies in supporting our students on course.

**Financial Assistance**

Further information is available on application. Assistance in applying and advice on eligibility can be given on application to our service.