

University of Glasgow

Learning and Teaching Strategy Action Plan

Project: Retention

Action 2: Adviser Early Warning

1. Action	<p>Adviser Early Warning (Deloitte Audit of Retention Activities)</p> <p>The new student information recording system, as part of the Student Lifecycle system, should support and improve upon the current student at risk identification processes, with attendance monitoring and early reporting of non-attendance.</p> <p>In the meantime, best practice for local student 'at risk' identification activities should be identified and shared through the Retention Working Group forum.</p>
2. Officers/Bodies responsible	SLP Project Team, Retention WG
3. Progress to date	There is still a strong commitment to the Early Warning System (AEWS) but there has been a delay in integrating it with MyCampus. In the main, attendance data is still recorded locally rather than centrally in MyCampus but work continues to trial methods to improve MyCampus attendance functionality and remove barriers to adoption.
4. Timescale for implementation	2014-15
5. How are/will you evaluate effectiveness	<p>The effectiveness of information recorded in MyCampus, and of extending the AEWS data set, to accurately identify 'at risk' students will be analysed statistically.</p> <p>Feedback from Advisers of Study will be sought about the effectiveness of the system in identifying students who are in need of support in a timely manner.</p> <p>Best practice will be shared by the RWG.</p>
6. Evaluation of effectiveness thus far	<p>Given the limited use of attendance functionality in MyCampus evaluation has not yet been possible.</p> <p>For this reason, data collection and reporting has been identified as a priority for the HEA Student Retention and Success change programme, see below.</p>
7. New Actions arising from this work (optional)	Use of data and getting full functionality from MyCampus in terms of student retention reporting is a focus of the HEA Student Retention and Success change programme team. This project started in January 2013 and continues for 2-3 years. We anticipate this focus will support the work of the RWG, AEWS coordinator and SLSD in this area.
8. Suggested text to refocus the action (optional)	