

University of Glasgow

Learning and Teaching Strategy Action Plan

Project: Assessment and Feedback

Action 5: PRES Action Plans

1. Action	Postgraduate Research Experience Survey (Deloitte Audit Report on Student Feedback) Action plans should be produced to address all School/College specific issues, or where this is not appropriate the reasons for this should be noted in the minutes of the DoGS forum. Information should be included within the email currently sent to Postgraduate students on how and when the results of the survey will be disseminated.
2. Officers/Bodies responsible	V-P(R&E), DoGS
3. Progress to date	<p>1. We report on PRES to the students (including a summary of how we addressed the issues that they have raised) via the website: http://www.gla.ac.uk/services/postgraduateresearch/experience/.</p> <p>For example, responses to issues that arose from previous surveys are detailed here: http://www.gla.ac.uk/services/postgraduateresearch/experience/pres2012/ and http://www.gla.ac.uk/services/postgraduateresearch/experience/pres2011/</p> <p>with interim updates being provided on Graduate School / University responses to the survey. (e.g. January 2012 update on actions from 2011 survey can be found here: http://www.gla.ac.uk/media/media_220546_en.pdf)</p> <p>Some key actions undertaken in response to the 2011 survey include:</p> <ul style="list-style-type: none">• Provision of a PG Social Space (the Gilchrist PG Club opened in October 2012)• Increased numbers of places have been made available on the most popular training courses• Introduction of a personal development planning tool, based on the Researcher Development Framework• Launch of an online course and viva workshops to support final year PhD students <p>2. The email asking students to complete the survey includes a summary of actions arising from the previous survey, a link to results from previous surveys and summaries of issues addressed, as well as information on how results will be disseminated.</p> <p>3. Results from the survey are reported directly to Deans of Graduate Studies and addressed through the Deans of Graduate Studies Committee and the Researcher Development Committee which both report to RPSC. Individual Deans receive full results for their College as well as the general University</p>

	<p>level results.</p> <p>Actions arising are flagged up by the Committees and noted as actions for committee members. Fully analysed results of the 2011 survey were tabled at early meetings during the 11/12 academic year and Colleges presented and reported on their local action plans at DoGS meetings, reporting to RPSC and Senate.</p> <p>Analysis of PRES 2013 is underway with Graduate Schools having received a results summary and text comments/ School breakdown within one month of the closing date of the survey. Graduate Schools will be expected to present an action plan at the first DOGS meeting of the next academic year.</p> <p>4. PRES results were previously communicated to the University's 'Student Voice' website which is currently undergoing a re-development. The Student Voice will be integrated into the student interface for MyGlasgow as well as allow Colleges to link to College-specific results of surveys feedback exercises</p>
4. Timescale for implementation	Ongoing. We will continue to report on activities arising from PRES and other surveys through the Committee structure. Progress will be confirmed via reporting to RPSC and EdSPC.
5. How are/will you evaluate effectiveness	The results of future surveys, PRES and others, will enable us to monitor the extent to which we are able to make positive changes to the student experience. Individual College Graduate Schools will also be monitored individually via the Graduate School review process.
6. Evaluation of effectiveness thus far	<p>The response rate in 2011 was lower than expected, which was attributed to the aftermath of the restructuring process and difficulties in communication with the student body as a result of this. For 2012, we chose to run an interim survey, that was not part of the national (biannual) PRES. We worked extensively with Graduate Schools and the SRC to promote the survey across campus. The response rate to the 2012 interim survey was 15% higher than in 2011. It is likely that this is due to both the increased efforts at promotion and also the fact that we were able to report on how the 2011 survey had resulted in change across the University (at both local and central levels).</p> <p>In 2013, the response rate again increased to 57% compared with a 42% national average.</p> <p>This was due to fortnightly student reminders and updates to Graduate Schools on response rates by School, as well as targeted emails to specific student groups and work by student representatives.</p>
7. New Actions arising from this work (optional)	
8. Suggested text to refocus the action (optional)	