

University of Glasgow

Learning and Teaching Strategy Action Plan

Project: Assessment and Feedback

Action 4: Central Analysis of Student Surveys

1. Action	Student Surveys (Deloitte Audit Report on Student Feedback) Central analysis should be completed for survey results, collating the results to identify emerging common themes. These should be reported, along with action plans to the relevant governing committees (EdPSC or RPSC).
2. Officers/Bodies responsible	V-P (L&T), Secretary of Court
3. Progress to date	A team comprising the coordinators of the NSS, PTES, First Year Student Learning Experience Survey and the ISB were drawn together to conduct this analysis. The work took place during 2011-12 and produced a methodology to cross-correlate survey data annually in an efficient way. The outcomes were reported to the University Learning and Teaching Committee and EdPSC in early 2012. Responsibility for analysis for surveys will move to Planning Office over the next two years and the methodology developed here will continue to be followed. It is likely that Planning Office will also provide the analysis of PRES.
4. Timescale for implementation	Implemented 1 st Quarter 2012
5. How are/will you evaluate effectiveness	EdPSC has agreed that this will now be the main point of reference for Colleges when developing L&T enhancement strategies informed by survey data.
6. Evaluation of effectiveness thus far	The analysis gives a whole institution view for the first time and has been welcomed by all parties.
7. New Actions arising from this work (optional)	
8. Suggested text to refocus the action (optional)	